



# Primary Care Report

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Author: Jo Elsom

## **Data Notes:**

*GP appointments data is classified as "Experimental Statistics". Data is collected from GP systems which are designed for practices to use in everyday work and not for the purpose of data analysis. There are no national standards for data entry about activity and there is widespread variation in approach to appointment management between practices. This means that there are variations in data quality between practices.*

*The secondary care activity numbers and costs come from SUS – the NHS secondary uses service – as submitted by secondary care providers. The costs applied are those calculated under the NHS Payment by Results (PbR) system which is used as a national currency across the NHS, this will not be fully reflective of the actual cost of the activity as some providers are paid under locally arranged financial agreements. The costs therefore should be considered indicative and for comparative purposes only.*

*Activity data goes up to July 2020 currently, all comparisons are showing April, May, June and July 2020 vs the same period in 2019.*

*GP referral numbers are a proxy measure based on all GP referred outpatient first attendances (whether attended or not), we are working to source consistent reliable referral numbers from secondary care, once available we will use this rather than a proxy.*

*Rates are calculated using the GP weighted population - Carr-Hill formula (which uses factors such as deprivation, rurality, age, additional needs, cost of living etc.) rather than the actual GP list size, the Carr-Hill formula is used for national calculations around practice workload.*



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## Executive Summary

This Primary Care Report details some key measures in Primary Care and shows variation in secondary care activity across the Primary Care Networks and GP Practices.

### Population

North Yorkshire CCG has a lower proportion of patients under the age of 20 than the national average, but a higher proportion of over 65s.

Only 8 out of 51 GP Practices have a deprivation score higher than the national average (higher = more deprived). 19% of the CCG population are registered at these 8 practices.

### Patient Satisfaction

Latest Friends & Family figures (February 2020) show that 93% of patients would recommend their GP service to a friend or member of their family. This is compared to a national figure of 90%

The GP Survey (July 2020) shows favourable responses for North Yorkshire CCG compared with national figures. 89% of patients reported that their experience at their GP Practice was either Very Good or Fairly Good. This is compared with 82% nationally.

### CQC

98% of GP practices in North Yorkshire have a CQC rating of Outstanding or Good

### Workforce

North Yorkshire CCG has 66.7 GP WTEs for every 100,000 registered patients compared with a figure of 54.9 nationally. The CCG also has a higher number of Nurse WTEs per 100,000 registered patients with 35.7 compared with 27.2 nationally.

### Disease Prevalence

QOF 2018/19 figures show that the CCG has a higher prevalence of Stroke/TIA, Coronary Heart Disease, COPD, Cancer and Dementia than the national average. The prevalence is lower than national figures for Diabetes.

### GP Appointments

The impact of coronavirus has seen GP appointments fall by 24% in the first three months of 2020/21 compared with last year. This is comparable with national rates. Face-To-Face appointments have fallen by 47% and Non Face-To-Face appointments have increased by 130%. National levels have seen more of a reduction in Face-To-Face appointments though and more of an increase in Non Face-To-Face.

### Secondary Care Activity

The coronavirus pandemic has had a significant impact on secondary care activity. The first 2 months of 2020/21 have seen a sharp drop in activity in most services. The year on year changes between 2019/20 and 2020/21 are:

GP referrals				↓	-50%
Outpatient Appointments					
First	Activity	↓	-51%		
	Cost	↓	-64%		
Follow Ups	Activity	↓	-39%		
	Cost	↓	-51%		
Procedures	Activity	↓	-63%		
	Cost	↓	-68%		
Non Face-to-Face	Activity	↑	444%		
	Cost	↑	*		

Inpatient Spells			
Emergency admissions	Activity	↓	-30%
	Cost	↓	-30%
Elective admissions	Activity	↓	-62%
	Cost	↓	-68%
A&E			
	Activity	↓	-35%
	Cost	↓	-30%

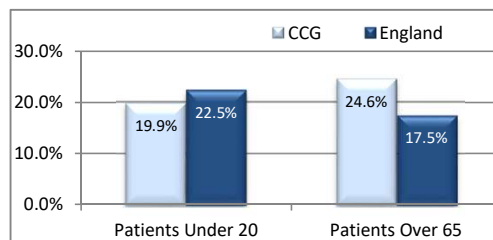
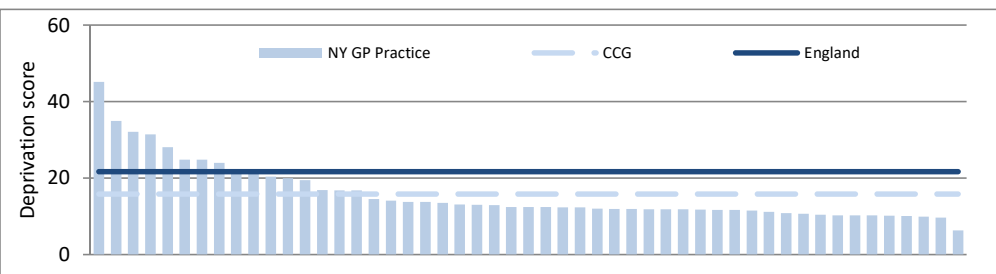
\* data unavailable

## CCG Summary

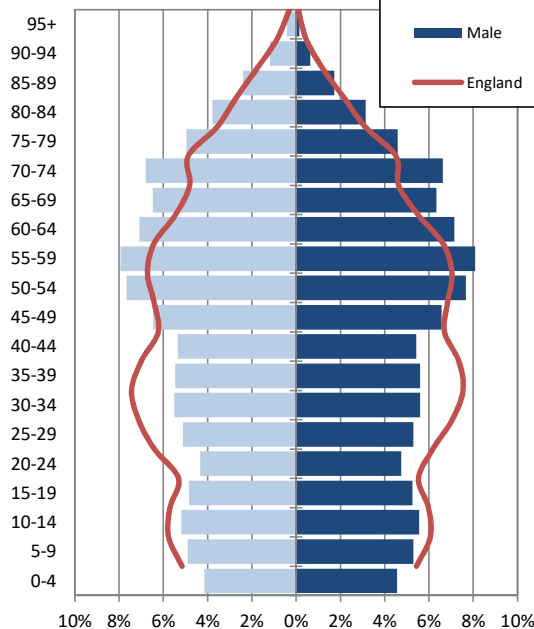
### Population

Number of Practices: 51  
Registered List Size: 430,912  
Weighted Population: 458,036

CCG Deprivation score (IMD 2019): 15.82  
(average of practice scores, higher score is more deprived)



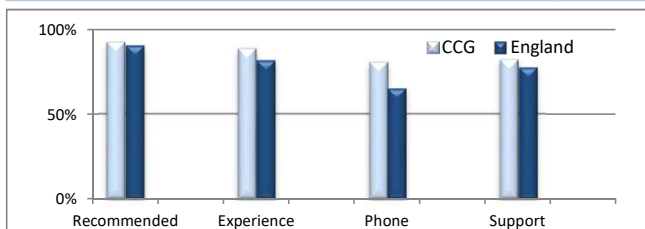
### Population by age group



Age	Female	Male	Total
0-4	9,059	9,675	18,734
5-9	10,709	11,248	21,957
10-14	11,327	11,815	23,142
15-19	10,567	11,176	21,743
20-24	9,471	10,082	19,553
25-29	11,163	11,264	22,427
30-34	12,036	11,902	23,938
35-39	11,941	11,911	23,852
40-44	11,670	11,528	23,198
45-49	14,116	13,948	28,064
50-54	16,721	16,289	33,010
55-59	17,319	17,191	34,510
60-64	15,473	15,196	30,669
65-69	14,139	13,475	27,614
70-74	14,839	14,079	28,918
75-79	10,827	9,745	20,572
80-84	8,275	6,672	14,947
85-89	5,242	3,655	8,897
90-94	2,588	1,360	3,948
95+	915	304	1,219
<b>All Ages</b>	<b>218,397</b>	<b>212,515</b>	<b>430,912</b>

### Patient Satisfaction

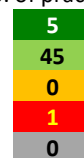
	CCG	England
Friends and Family Test (Feb 2020)		
Would recommend the Practice	93%	90%
GP Survey (July 2020)		
Overall good experience at GP Practice	89%	82%
Overall easy to get through to someone at GP practice on the phone	81%	65%
Enough support to help manage patient conditions	82%	77%



### CQC Ratings

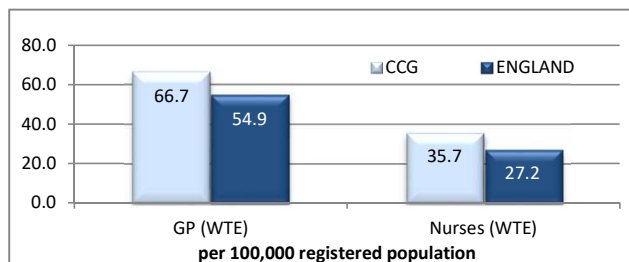
(overall rating)  
Outstanding  
Good  
Requires improvement  
Inadequate  
Not rated

No. of practices

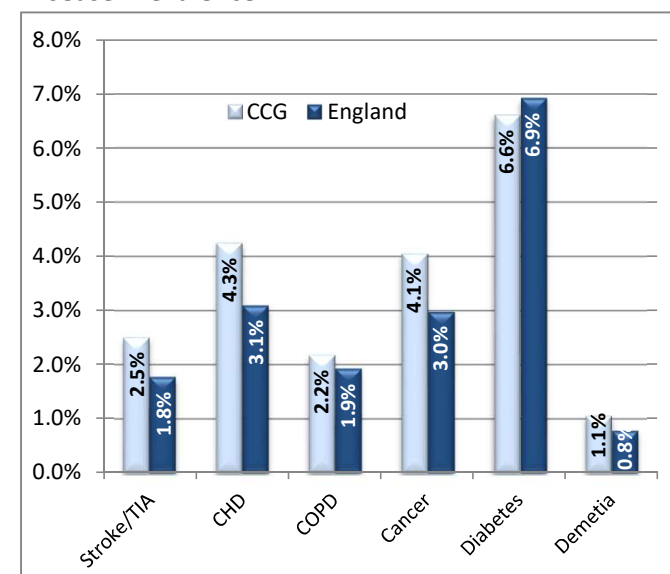


### Workforce

GPs (whole time equivalent) 287  
Nurses (whole time equivalent) 154



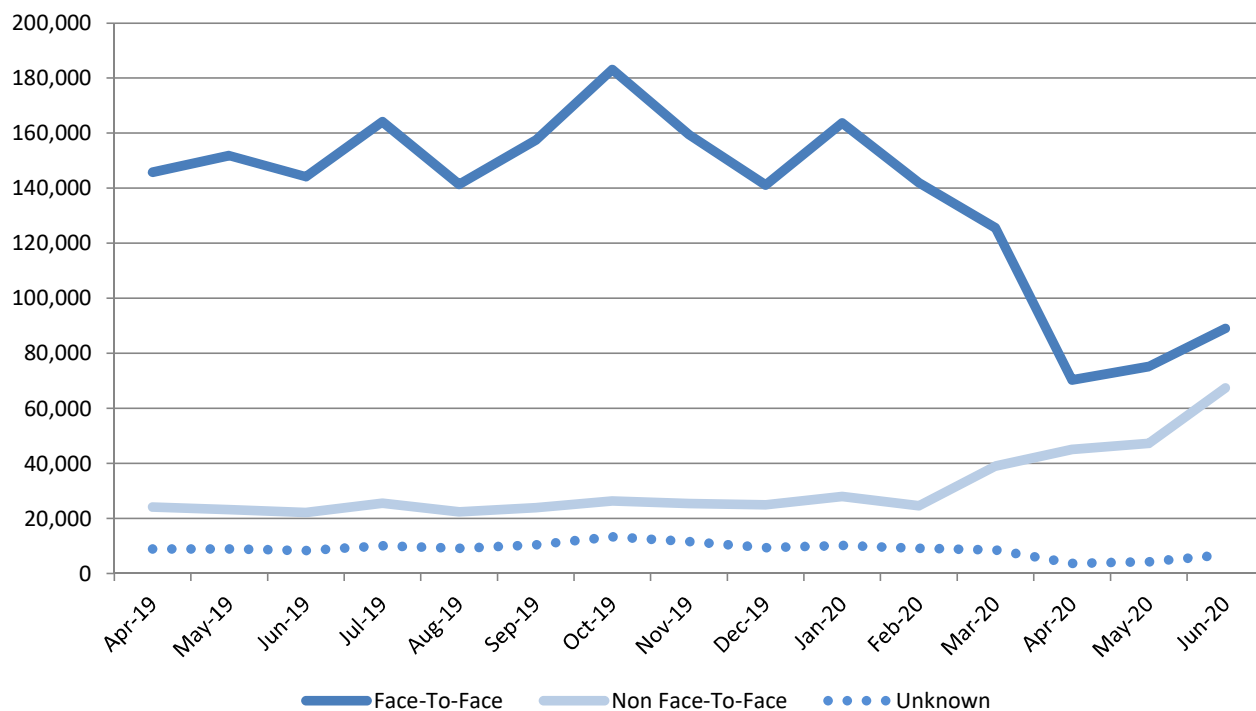
### Disease Prevalence



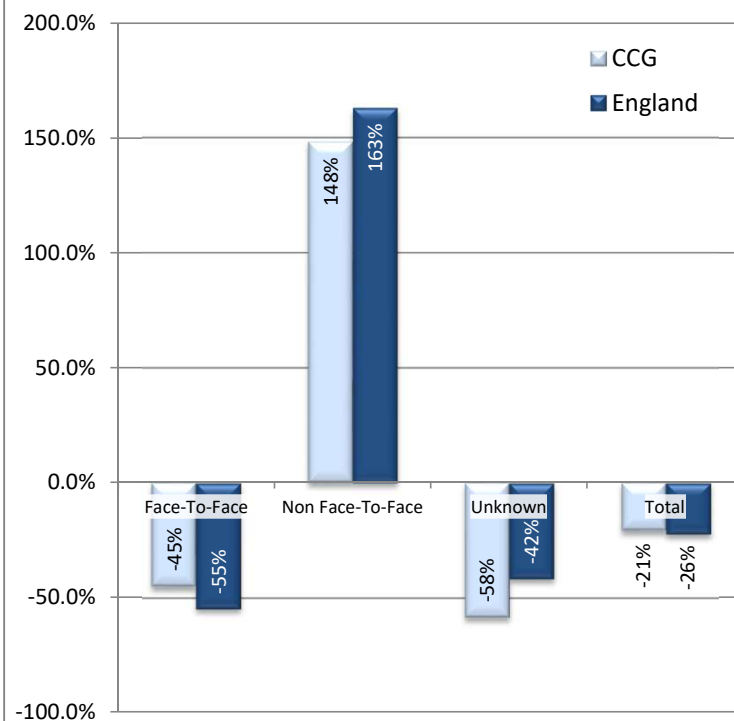
## Primary Care Appointments

	Apr-Jul	Face-To-Face	Non Face-To-Face	Unknown	Total
CCG	19/20	606,181	95,060	36,092	737,333
	20/21	334,017	236,162	15,005	585,184
	Year on Year change	-44.9%	148.4%	-58.4%	-20.6%
ENGLAND	19/20	70,350,638	12,830,682	4,706,015	87,887,335
	20/21	31,836,645	33,754,579	2,750,125	68,341,349
	Year on Year change	-54.7%	163.1%	-41.6%	-22.2%

NYCCG Number of Primary Care Appointments by Type, Apr 19 - Jul 20

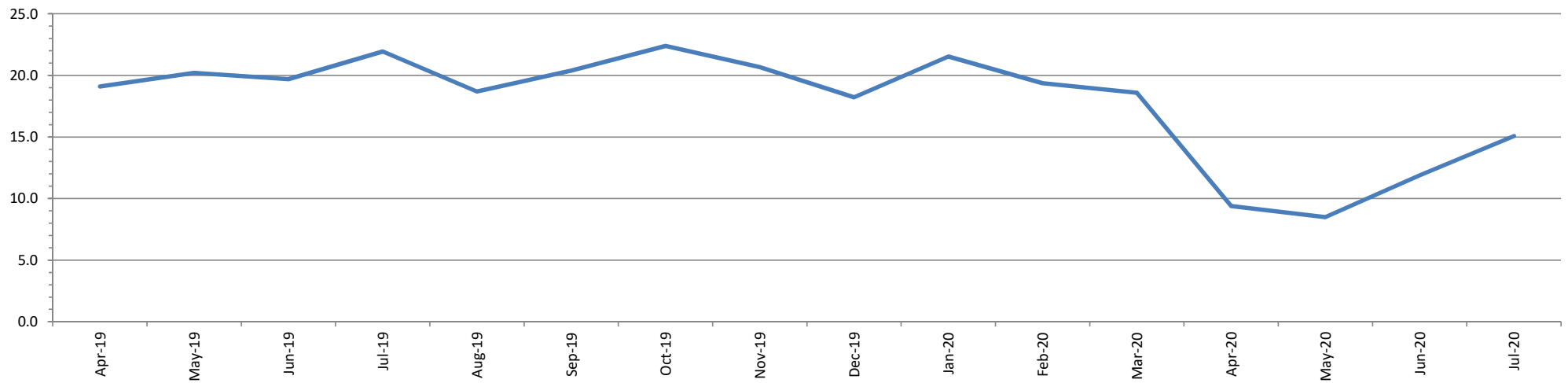


Appointment Type Year on Year Change, Apr-Jul 19/20 v 20/21



## GP Referrals \*

CCG GP Referrals\*, rate per 1,000 weighted population by Month

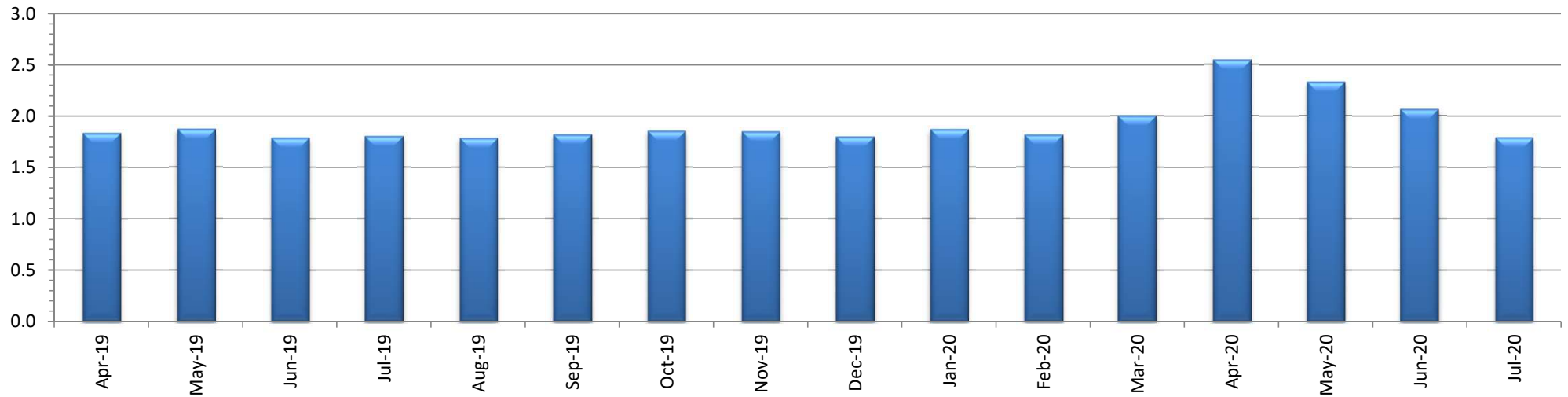


\* GP Referrals - First outpatient appointment referred by a GP used as proxy

## First to Follow Up Outpatient Ratio

*Follow ups per first attendance, excludes OP Procs and NFTF*

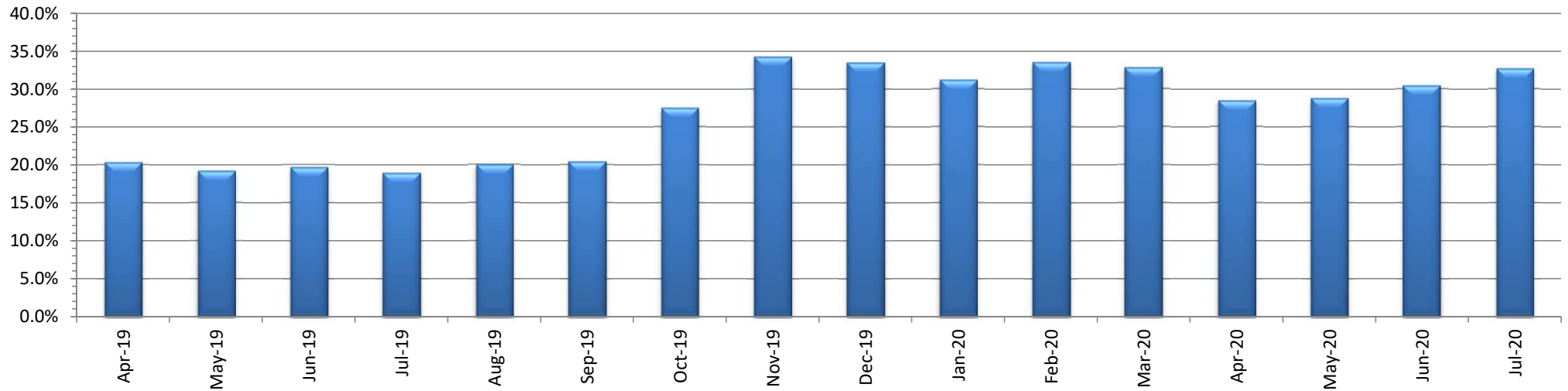
**CCG First to Follow Up Ratio by Month**



## Outpatients Discharged at First Attendance

*includes OP Procs and NFTF*

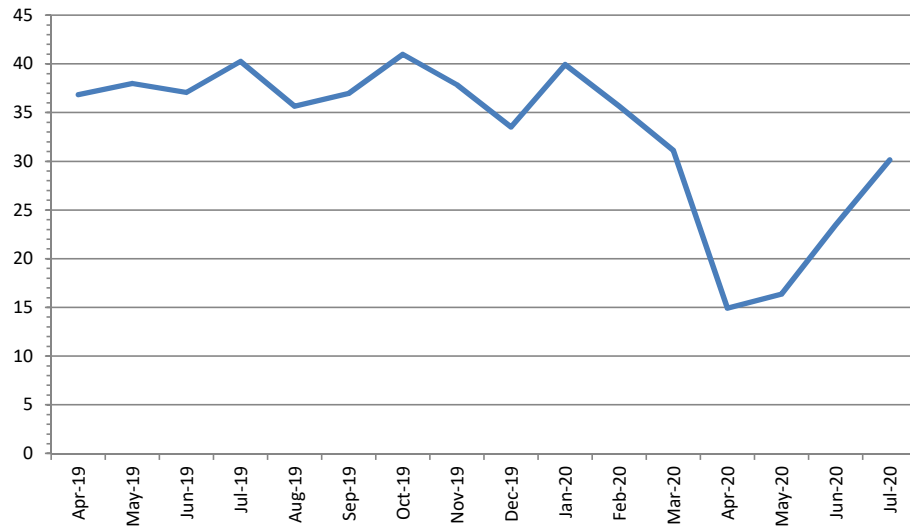
**CCG % Outpatients discharged at First Attendance by Month**





## Outpatient First Appointments \* - Activity & Cost

CCG OP First Appointments, rate per 1,000 weighted population by Month



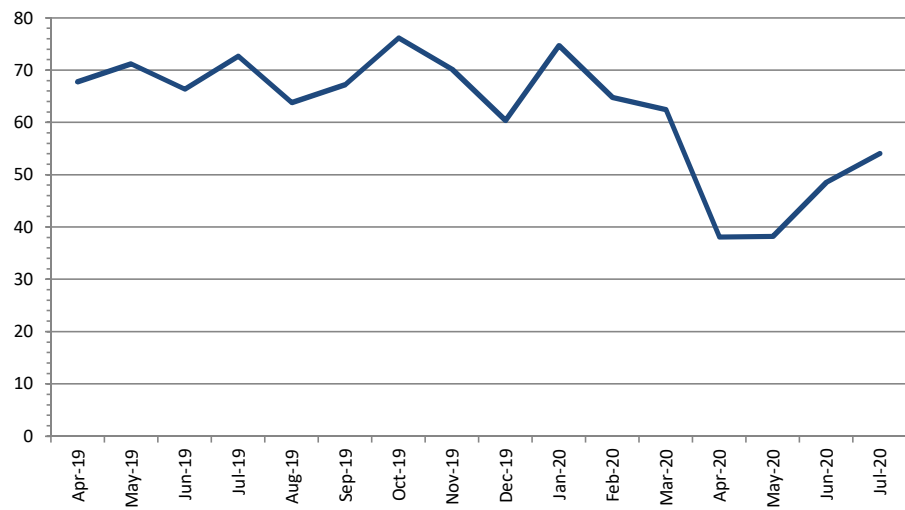
CCG OP First Appointments, cost per 1,000 weighted population by Month



\* Excludes OP Procedures and Non Face-to-face appointments

## Outpatient Follow Up Appointments \* - Activity & Cost

CCG OP Follow Up Appointments, rate per 1,000 weighted population by Month



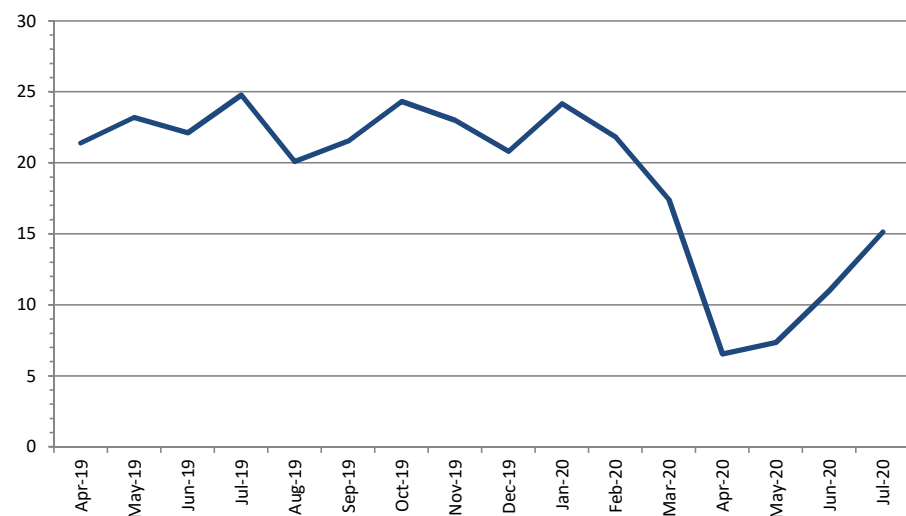
CCG OP Follow Up Appointments, cost per 1,000 weighted population by Month



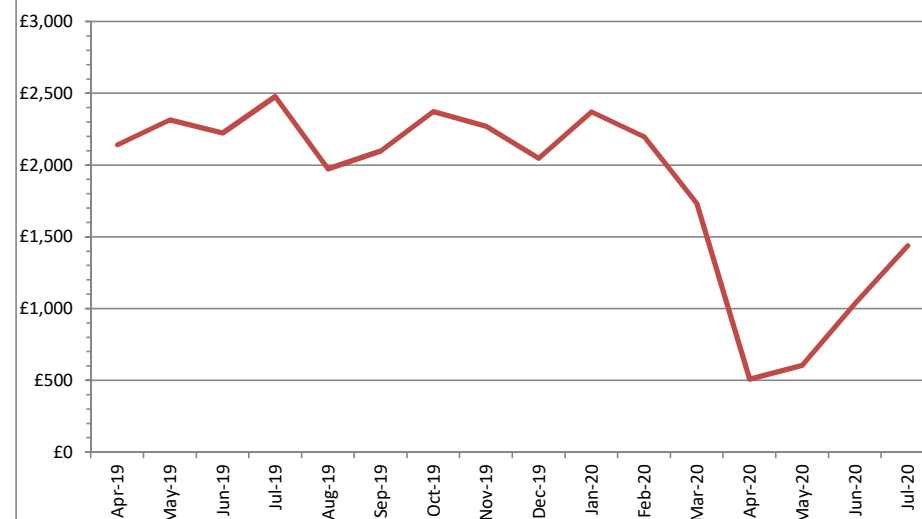
\* Excludes OP Procedures and Non Face-to-face appointments

## Outpatient Procedure Appointments - Activity & Cost

CCG OP Procedure Appointments, rate per 1,000 weighted population by Month

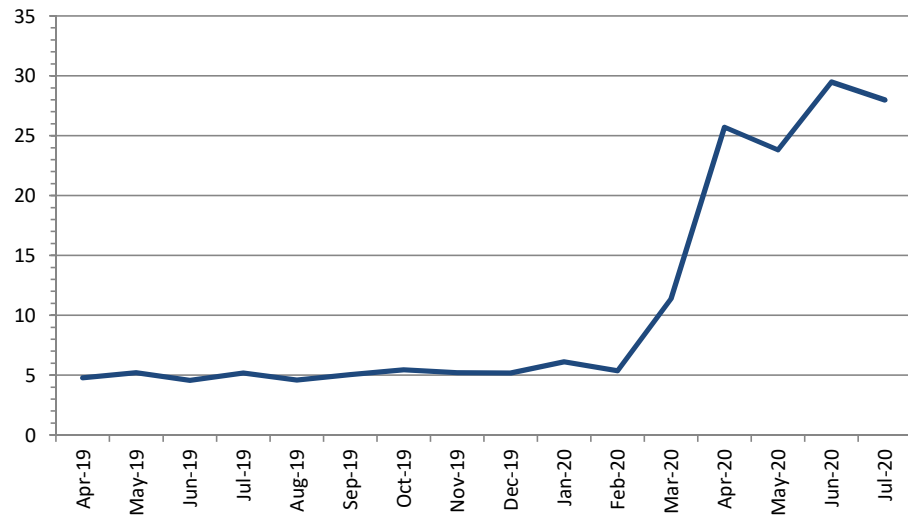


CCG OP Procedure Appointments, cost per 1,000 weighted population by Month

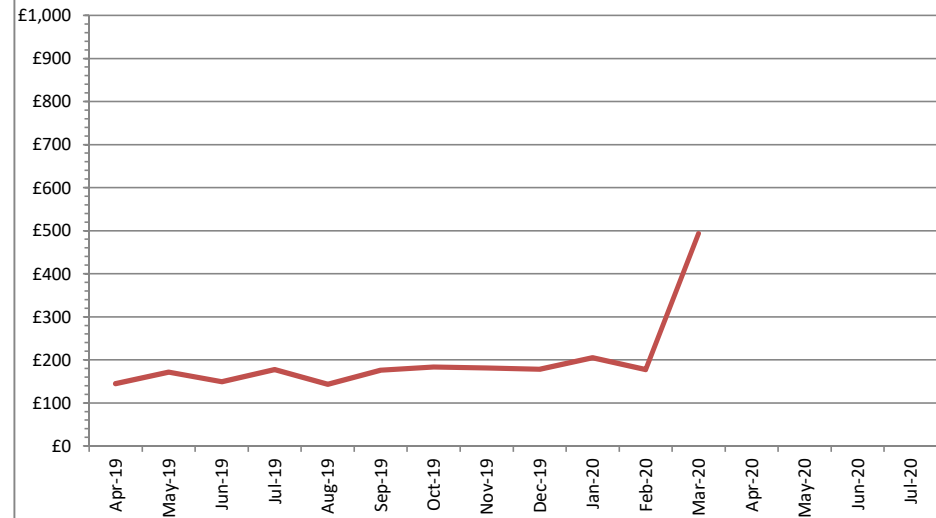


## Outpatient Non Face-to-Face Appointments - Activity & Cost

CCG OP Non Face-to-Face Appointments, rate per 1,000 weighted population by Month

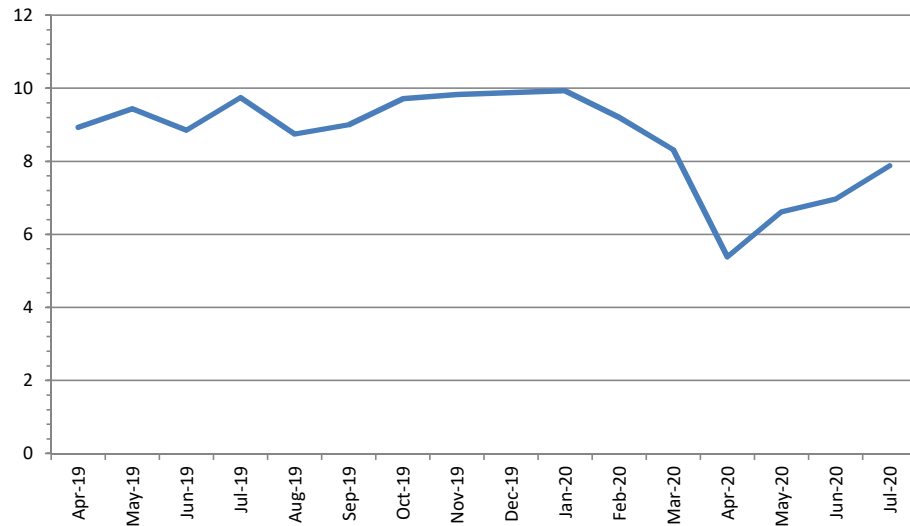


CCG OP Non Face-to-Face Appointments, cost per 1,000 weighted population by Month

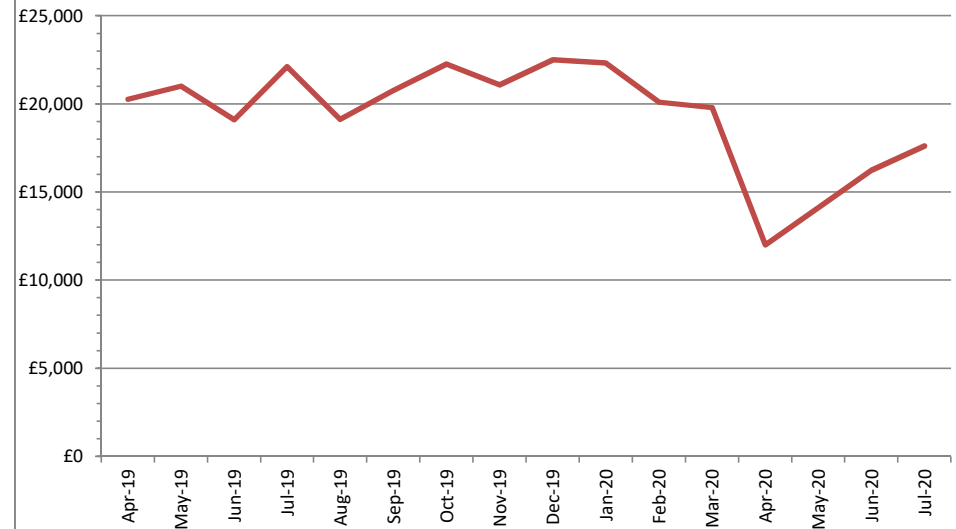


## Emergency Admissions - Activity & Cost

CCG Emergency Admissions, rate per 1,000 weighted population by Month

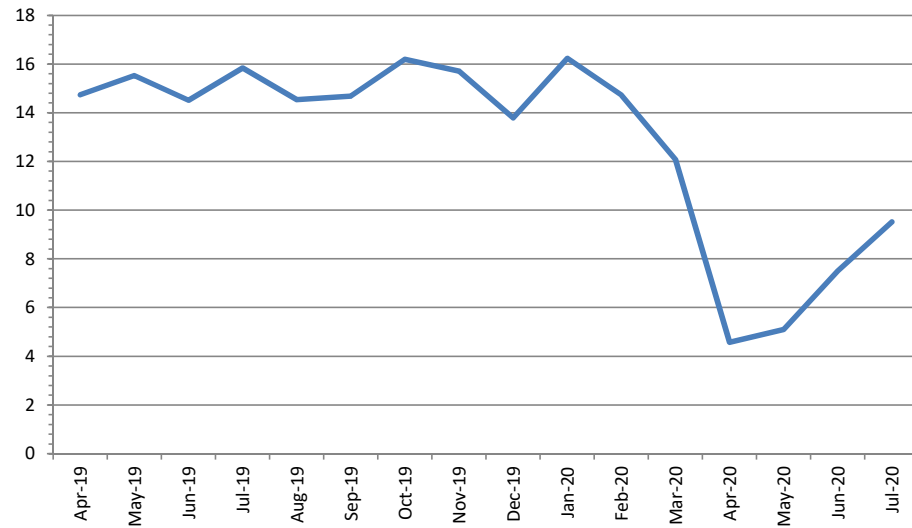


CCG Emergency Admissions, cost per 1,000 weighted population by Month



## Elective Admissions - Activity & Cost

CCG Elective Admissions, rate per 1,000 weighted population by Month

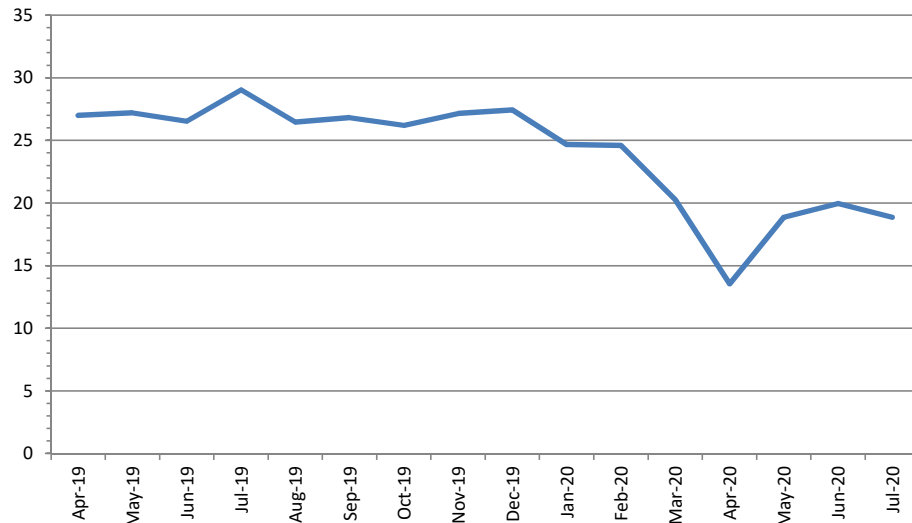


CCG Elective Admissions, cost per 1,000 weighted population by Month



## Accident & Emergency - Activity

CCG A&E Attendances, rate per 1,000 weighted population by Month



CCG A&E Attendances, cost per 1,000 weighted population by Month

