



NHS

**KEEP
CALM
AND
BE
KIND**

Our practice is exceptionally busy. It's taking us a little bit longer to answer phone calls than it usually would and we're seeing a very high demand for appointments.
Please be patient with us.



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[PRACTICE NAME] is exceptionally busy at the moment. It's taking us a little bit longer to answer phone calls than it usually would and we're seeing a very high demand for appointments. **Please be patient with us.**



NHS

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GP practices in York and North Yorkshire are exceptionally busy at the moment, with a high demand for appointments. As a result, it may take a little bit longer for your phone call to be answered than it usually would. **Please be patient.**