

AGENDA

North Yorkshire Clinical Commissioning Group Patient Partner Networks
 Tuesday 12 May 2020 4.30 pm – 6.00 pm
 Video Conference: Microsoft Teams
 Chair – Kate Kennedy, Lay Governing Body Member Patient and Public Engagement

#	Time	Item	Speaker
1.	4.30 - 4:45	Welcome and Introduction Housekeeping and ground rules <ul style="list-style-type: none"> • Mute your microphone when you're not talking – to prevent echo noise from conflicting microphones. • Please do not interrupt speakers - We will keep pausing throughout, to give everyone the opportunity to ask questions. • Be a good listener and active participant - Be courteous and listen when others are speaking, but also be sure to be an active participant. 	Chair
2.	4.45 – 4.55	Agree Minutes of 3 March 2020	Chair
3.	4.55 – 5.10	Update on the engagement model	Chair
4.	5.10 – 5.20	Feedback on the use of technology - Open discussion	All
5.	5.20– 5.30	How has remote consultations worked in primary care? – open discussion, your views or experience of accessing primary care	All
6.	5.30 – 5.40	Member Agenda Items – (eg: feedback from practice groups, sharing best practice, innovative ideas/ideas) If you would like to add anything to the agenda please contact Jane Marchant at janemarchant@nhs.net	All
7.	5.40– 5.50	Updates from CCG (<i>Information distributed with agenda prior to meeting</i>) <u><i>If you have any questions relating to the information provided, please bring your questions to the meeting.</i></u> <ul style="list-style-type: none"> • GP Branch Surgery – potential applications to CCG for variations to contract 	All AD
8.	5.50 – 5.55	Any other business	All
9.	5.55 – 6.00	Reflections of the Meeting	All
10.	6.00	Meeting close	
11.		Dates of future meetings: <ul style="list-style-type: none"> - Tuesday 8 September 2020 venue to be confirmed Tuesday 8 December 2020 <i>All meetings will commence at 16.3000hrs and close at 18.30hrs, unless otherwise stated and will take place at Harrogate Golf Club, Forest Lane Head, Harrogate HG2 7TF. Members are welcome to arrive from 16:00hrs to meet with other members and CCG staff</i> <i>Please note this agenda may change</i>	

Email sent on behalf of Kate Kennedy, Governing Body Lay Member for Patient and Public Engagement

Dear All

I would like to thank you all for agreeing to take part in this meeting and embracing technology, which is allowing us all to stay connected during these difficult times.

We are very conscious that many of you will be self-isolating and potentially feeling a little disconnected from what is going on in your local healthcare services. With this in mind, we thought you might find it helpful to share some useful links that you can share with your networks, family and friends:

You can find helpful information on COVID-19 on our website:

www.northyorkshireccg.nhs.uk

The NHS has published Health at Home advice, [here](#). If you need additional support, there's lots of information available on the [North Yorkshire County Council website](#). The Government has also published information about [what you need to do](#).

At this meeting we particularly want to use this time to gather feedback from you on how we can use technology to keep connected, update you on the engagement model and look forward to working together as NHS North Yorkshire CCG.

I look forward to meeting you all through **Teams/Zoom**.

Instructions to access Microsoft Team

First of all you need to download Microsoft Team

See link

Once you have Teams downloaded, you will access the meeting through a link I send you in the email.

Bridget – notes of how to access Zoom in my note book

If anyone requires any further assistance please do not hesitate to get in touch. We really do want to make this work.

My Notes prompts

Update on Engagement Model

- **Since draft model with you at our Dec meeting**
- **It was also shared with HaRD**
- **Met with HEN members at end of January**
- **The feedback has been captured and we have produced a rep to go to Gov Body.**
- **It is proposed in the first year that we keep it simple with a focus that we work with what we already have in place ie: you as members of our GP Patient Groups – for consistency we will rename Patient Partner Network – with the proposals that we have two local meetings and one collective meeting where we all join as one.**
- **We want to do some further work on plotting what existing networks/forums are already out there – we don't want to reinvent meetings we would rather join someone else's. So that is a piece of work that is taking place**
- **If you are involved in any community groups, please share this information with us, we want to ensure we build our network – Over 50 Forum/ U3A/ Humber NHS F T have PACE groups which some members in Scarb Ryedale may be involve with. Yorkshire Ambulance has Critical Friends Group. We also want to reach out to local councils, neighbourhood groups. So please share what you know, even if we already have the group you may have more updated information.**
- **We also have the PCNs, that are in their infancy and it will be interesting to see how they are going to develop.**
- **We are fortunate to have this group and HaRD/S/R Patient Partner Groups, we need to develop this network in HRW, so we have a consistency across North Yorkshire.**

The Loop – this is across NY – all members as one data base – we are working through a refresh to update information we hold – to allow us to filter by age/locality – we presently have a total of 250 members – following cleanse