

Optimise Rx – Frequently asked questions

What is OptimiseRx?

OptimiseRx is a system which:

- Is fully integrated with the patient record to enable the delivery of prescribing best practice and to optimise cost savings.
- Offers prescribing options, alerts and prompts based on evidence based best practice, safety and cost, supporting medicines optimisation.
- Has reference messages which combine national guidance and local formulary information promoting clinically effective prescribing and guiding towards formulary prescribing.
- Is patient specific and uses clinically intuitive prescribing options that take into account the full patient history (as coded), increasing the likelihood of clinical acceptance.
- Is fully integrated within the workflow of the GP clinical system.

More information is available [here](#) when you have logged in to the Scarborough & Ryedale CCG intranet. There is no specific training required to use the software, once activated it is already embedded within TPP SystemOne, and therefore should be intuitive. A SystemOne [Optimise RX prescribers guide](#) is available in addition to an [Optimise Rx Quick User Guide](#).

A YouTube demonstration of OptimiseRx in SystemOne is available to view here via the link <https://www.youtube.com/watch?v=MwEgdUKHl2o>

When should OptimiseRx be installed?

OptimiseRx is scheduled to go live in Scarborough & Ryedale CCG on Wednesday 16 September. Practices should ensure that they have installed it by Friday 25 September.

How is Optimise Rx installed on to the clinical system?

In order to activate the system, it is recommended that you read the [installation guide](#) and ensure that the initial activation is completed outside of working hours when there are no users logged into the system (i.e. first thing in the morning or last thing at night.)

The person activating OptimiseRx for the first time at each practice must have administrative rights in SystemOne (usually the practice manager or an IT lead).

You will need a GUID access code to activate OptimiseRx at Scarborough and Ryedale CCG practices, this is: f98eac22-da8f-48ea-9268-1d286833afa2

It is recommended you have this to hand electronically, and cut and paste this into SystemOne, rather than try and type it in.

Within the Installation Guide a validation test should be undertaken to ensure OptimiseRx is working post activation. This should be done on a test patient and the document required is attached.

Are there any hints and tips?

OptimiseRx has the ability to inform you when co-prescribing opportunities could prove beneficial to your patient, helping you choose the right drug to co-prescribe, quickly and efficiently. This can be accessed [here](#).

A cheatsheet is also available [here](#) which offers advice when the system is recommending a change to the patient's current or proposed medication.

Further information is provided on Scarborough & Ryedale CCG intranet which can be accessed via <https://portal.nyhcsu.org.uk/group/scarborough-ryedale-ccg/optimise-rx>

Does Optimise-Rx have a link to the BNF?

No. The electronic BNF is now accessed through Medicines Complete where you register for access. The link is provided here <https://www.medicinescomplete.com/mc/> and it is recommended to set up a short cut from the computer desk top.

Can Optimise Rx be activated on the GPs lap-tops so they can use it when working from home?

OptimiseRx needs to know exactly the circumstances of the remote working:-

- If prescribers are using SystemOne Mobile Working then this is an entirely different SystemOne solution and doesn't contain OptimiseRx.
- Prescribers using LogMeIn to access the surgery network are accessing using their own desktop and Optimise-Rx should work as normal.
- If GPs have SystemOne installed on a remote device then FDB need to know how this is configured, how they are accessing the surgery patients, whether they have virtual N3 access etc. to be able to provide a clear answer.

If a practice has 2 sites (branch surgery) will Optimise Rx be activated across all computers?

Yes but the [FDB button](#) has to be downloaded onto each prescriber's computer.

Can I feedback on the system?

Yes, OptimiseRx messages provide you with an opportunity to feedback why you feel they may be inappropriate, this may be in terms of the patient you are prescribing for, or in more general terms. More information is available via [this link](#).

Who do I contact if I have any queries or need support?

If you have any technical queries about OptimiseRx, please contact Yorkshire & Humber IT service desk on itservicedesk.nyhcsu@nhs.net

Any clinical queries please contact SCRCCG.rxline@nhs.net