



# **Integrated Quality Performance Report**

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## **Executive Summary**

#### **Population**

North Yorkshire CCG has a lower proportion of patients under the age of 20 than the national average, but a higher proportion of over 65s.

Only 8 out of 51 GP Practices have a deprivation score higher than the national average (higher = more deprived). 19% of the CCG population are registered at these 8 practices.

#### **Disease Prevalence**

QOF 2020/21 figures were published in September 2021. There has been little change in prevelence figures and the most prevalent conditions in the CCG are still Hypertension (16.8%), Depression (11.8%), Obesity (7.7%), Asthma (7.3%) and Diabetes (6.8%). The greatest increase in recorded prevalence was for Depression which was 0.5 percentage points higher than in 2019/20. A slightly larger increase was seen nationally (0.7). The greatest decrease in recorded prevalence was for Obesity which was 3.5 percentage points lower than in 2019/20. The national prevalence also reduced by 3.6 percentage points. This is likely to be due to the reduction in face-to-face consultations during the pandemic; in order to be included on the obesity register, a patient must have a BMI of 30 or more recorded in the 12 months up to and including the reporting period end date.

#### **Practice Ratings**

100% of GP practices in North Yorkshire have a CQC rating of Outstanding or Good following a rating improvement from Requires Improvement to Good in December 2021. The national figure has increased to 97%.

61% of GP practices in North Yorkshire have a GP Indicators rating of No or Low Variation. The national figure is 38%.

The GP Indicators set represents a consolidated view of indicators developed by NHS England Primary Medical Services Assurance and Quality Improvement Team. The indicator set uses a methodology to score where practices have outlier data and therefore derives a category rating. The data should not be used in isolation but be part of a conversation between commissioners and providers. The next update of the indicators was due in November 2021 but has been delayed until January 2022.

#### **Patient Experience**

Latest Friends & Family figures (February 2020) show that 93% of patients would recommend their GP service to a friend or member of their family. This is compared to a national figure of 90%. FFT data submissions were suspended due to the Covid pandemic and have have not yet restarted for GP Practices.

The results of the 2021 GP Survey were published in July and show favourable responses for North Yorkshire CCG compared with national figures. 89.0% of patients reported that their experience at their GP Practice was either Very Good or Fairly Good which is a slight improvement on last year when the figure was 88.6%. This is compared with 83.0% nationally. The percentage of patients who felt they had enough support to help manage their condition/s has fallen from 82.2% to 80.0% this year. A reduction was also seen nationally from 77.5% to 74.0%

#### **Health Checks**

The latest figures for the CCG at Q2 in 2021/22 show that 32.2% of people with severe mental illness (SMI) received the complete list of physical health checks in the preceding 12 months. This is slightly higher than the national figure of 30.0%

The proportion of people aged 14 or over on the learning disabilities register who have received a learning disability health check is now reported monthly. Data to November 2021 shows a cumulative position of 36.3%. This is currently below the locally agreed target of 41.7%.

## **Executive Summary**

#### **Immunisation and Screening**

The latest quarterly childhood immunisation uptake figures for the CCG (Q2 2021/22) are all higher than national levels. The lowest rates are seen for the pre-school booster vaccine by 5 years of age where the uptake is 90.9% (increase from 88.3% in Q1), compared with a national uptake of 84.0%. Seasonal flu vaccination figures (week 51) show an uptake of 86.6% in people aged 65 and over. Uptake is higher in the CCG than nationally. Latest Cervical Screening coverage figures (Q1 2021/22) for people aged 25-49 and 50-64 are 77.2% and 78.0% respectively. The coverage is higher than national

figures for both age groups, but particularly higher in the younger age group.

#### Workforce

Primary Care workforce data is now published monthly. At November 2021 North Yorkshire CCG has 71.3 GP WTEs for every 100,000 registered patients compared with a figure of 58.7 nationally. The CCG also has a higher number of Nurse WTEs per 100,000 registered patients with 36.1 compared with 26.4 nationally. Through the Additional Role Reimbursement Scheme (ARRS) it is expected by the end of 2021/22 there will be just under 200 WTE staff working across 15 different roles in the PCNs.

#### **Primary Care Appointments**

The first 8 months of 2021/22 has seen an increase in GP appointments of 24.0% compared with the same time period last year. This is higher than the national increase of 21.2%. Face-To-Face appointments have increased by 33.0% and Non Face-To-Face appointments have increased by 8.8%. National levels have seen a higher increase in Face-To-Face appointments and lower increase in Non Face-To-Face.

#### **Digital Interactions**

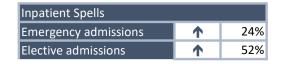
Following the introduction of the Covid Vaccine status to the NHS App there has been a significant increase in the number of patients aged 13 and over who are registered for the NHS App. The November 2021 figure for the CCG has increased to 32.7%, over six times the uptake figure at the end of March 2021. The national uptake is slightly higher at 33.0%.

In October 2021 44.1% of CCG patients are registered for at least one online service. This is 8.6 percentage points higher than October 2020. These services include access to coded information in records, appointment booking and ordering of repeat prescriptions. The CCG figure is higher than the national figure of 42.0%.

#### **Secondary Care Activity**

The coronavirus pandemic has had a significant impact on secondary care activity. The first few months of 2020/21 saw a sharp drop in most services but this gradually increased as the year progressed. The first eight months of 2021/22 have seen year on year increases across all services. The year on year changes between 2020/21 and 2021/22 (Apr-Nov) are:

Outpatient Appointments			
First	FTF	<b>1</b>	27%
	NFTF	<b>1</b>	1%
	All FA	<b>1</b>	21%
Follow Ups	FTF	<b>1</b>	40%
	NFTF	<b>1</b>	16%
	All FUP	<b>1</b>	31%
Procedures		<b>1</b>	49%





## **CCG Population**

#### **Current Population (Oct-21)**

Number of Practices: 51

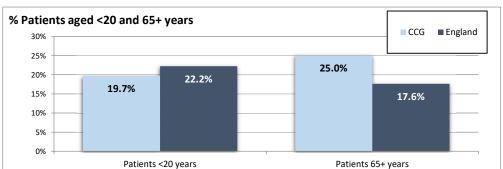
Registered List Size: 434,266 Weighted Population: 463,524

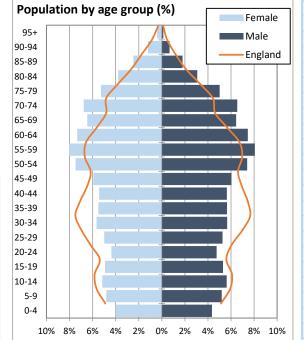
(weighted popn Apr-21)

#### **Deprivation (IMD 2019)**

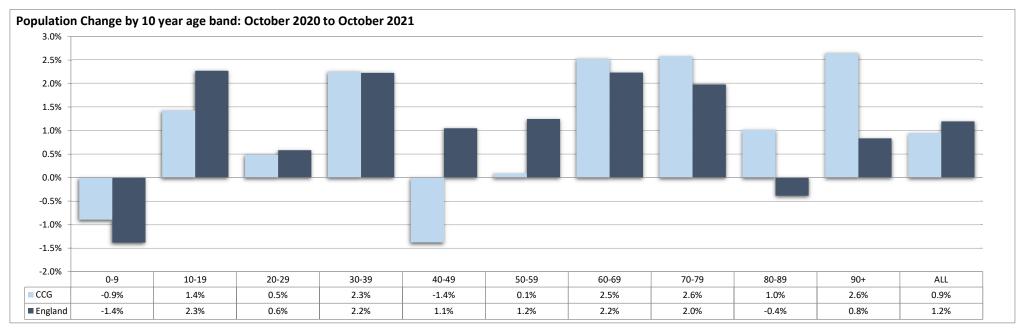
Practices within each national quintile

Quintile	No	%
1 (most deprived)	2	4%
2	4	8%
3	7	14%
4	11	22%
5 (least deprived)	27	53%

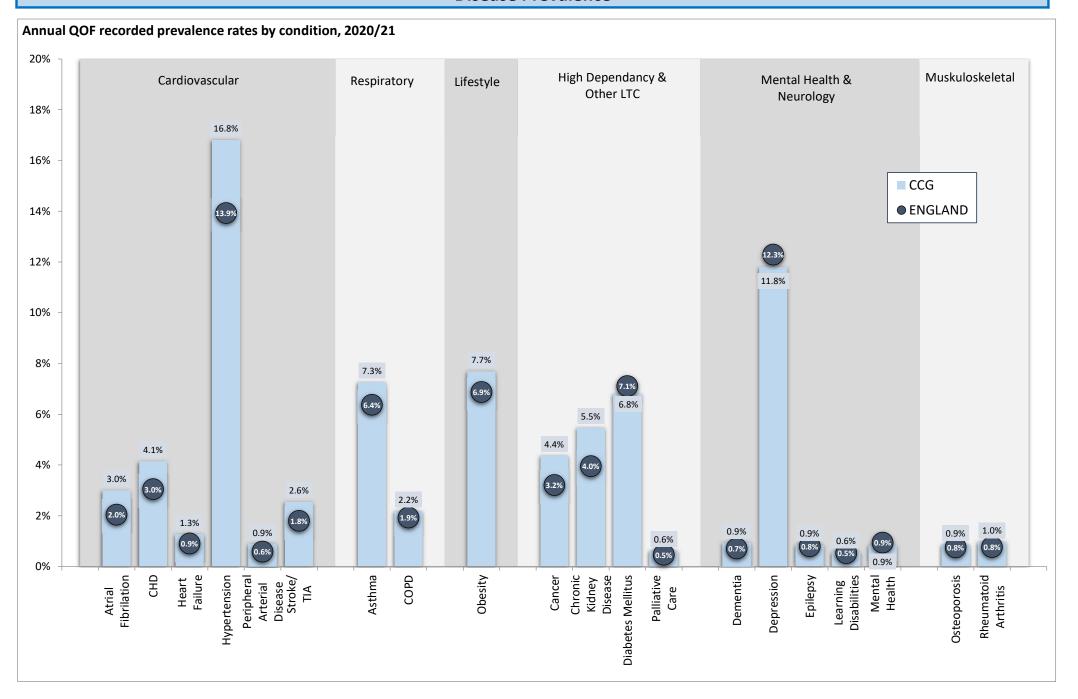




Age	Female	Male	Total
0-4	8,820	9,310	18,130
5-9	10,646	11,105	21,751
10-14	11,395	12,052	23,447
15-19	10,898	11,353	22,251
20-24	9,640	10,180	19,820
25-29	11,017	11,281	22,298
30-34	12,487	12,157	24,644
35-39	12,165	12,104	24,269
40-44	12,014	12,088	24,102
45-49	13,129	12,946	26,075
50-54	16,546	15,855	32,401
55-59	17,779	17,291	35,070
60-64	16,228	15,982	32,210
65-69	14,306	13,792	28,098
70-74	14,943	14,012	28,955
75-79	11,663	10,724	22,387
80-84	8,390	6,582	14,972
85-89	5,439	3,834	9,273
90-94	2,674	1,439	4,113
95+	910	292	1,202
All Ages	221,089	214,379	435,468



### **Disease Prevalence**



## **Practice Ratings**

CQC Practice Ratings (Jan-22)

	No of	% of pract each r	
"Overall" Rating	practices	CCG	England
Outstanding	5	10%	5%
Good	46	90%	92%
Requires improvement	0	0%	3%
Inadequate	0	0%	1%
Not rated	0	0%	0%

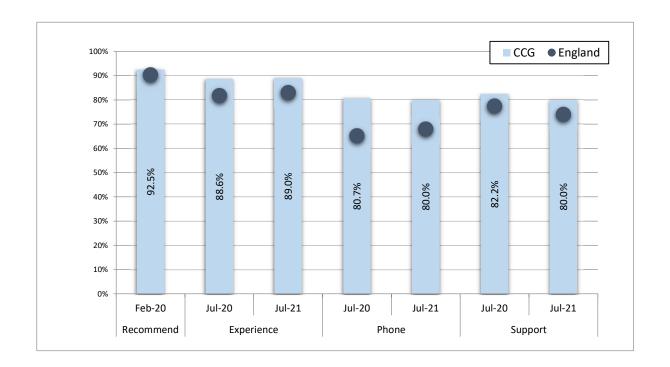
**GP Indicators Dashboard** 

(indicators as at Jul-21, released Nov-21)

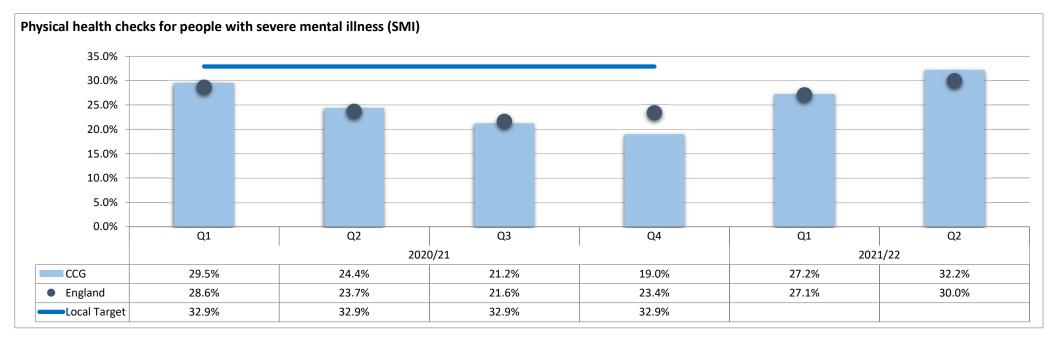
	No of	% of practices with each rating	
Rating	practices	CCG	England
No variation	9	18%	4%
Low variation	22	43%	34%
Medium variation	11	22%	31%
High variation	9	18%	30%
Insufficient data	0	0%	0%

## **Patient Experience**

	CCG	England	
Friends and Family Test (Feb-20)			
Would recommend the Practice	93%	90%	
GP Survey (Jul-21)			
Overall good experience at GP Practice	89%	83%	
Overall easy to get through to someone at GP practice on the phone	80%	68%	
Enough support to help manage patient conditions	80%	74%	

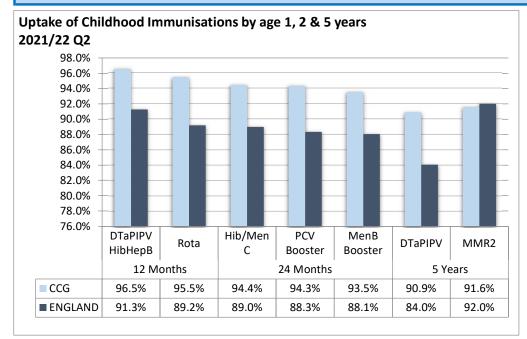


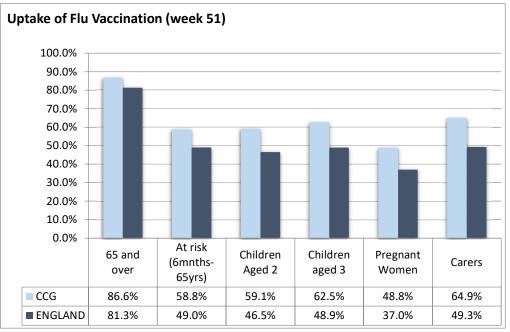
### **Health Checks**

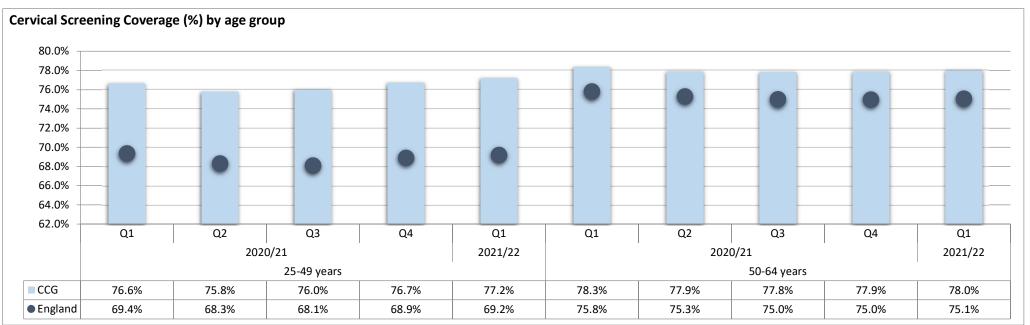




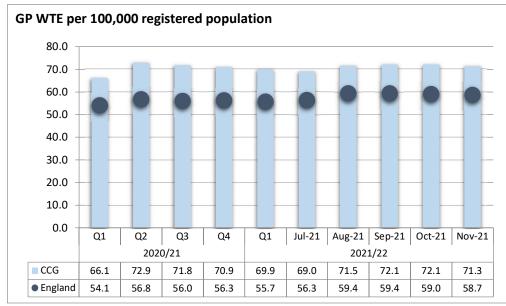
## **Immunisation & Screening**

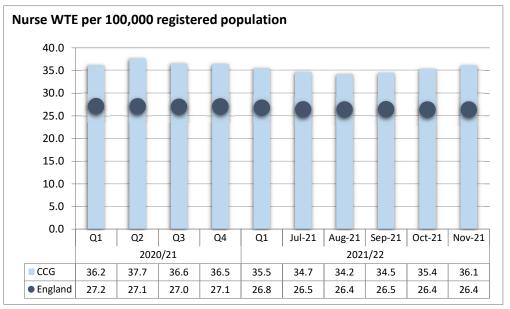


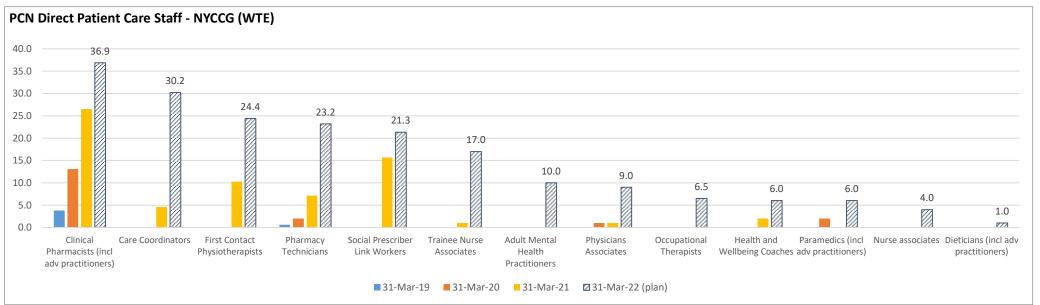




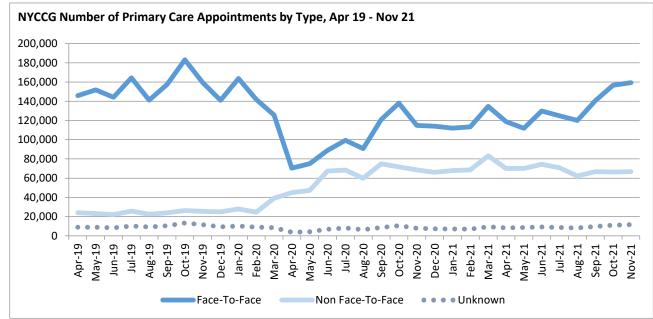
### Workforce

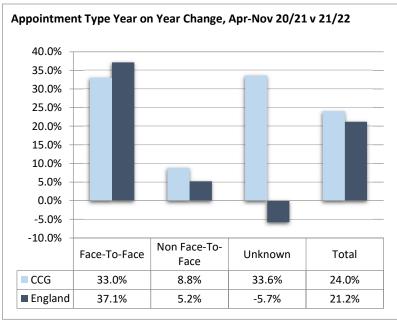


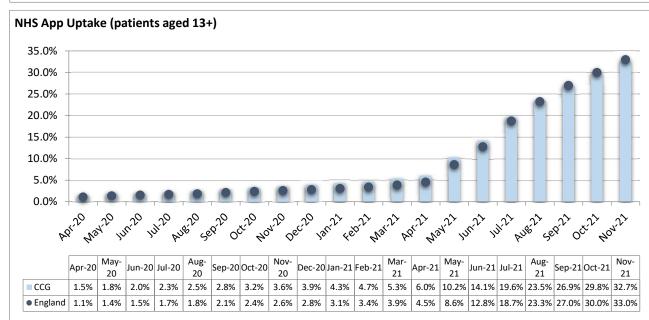


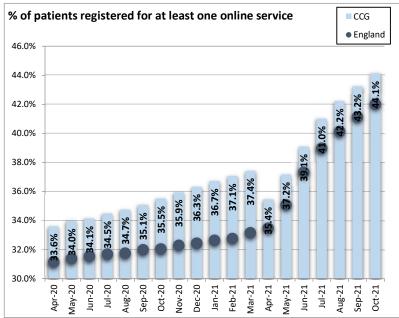


### **Primary Care Appointments & Digital Interactions**

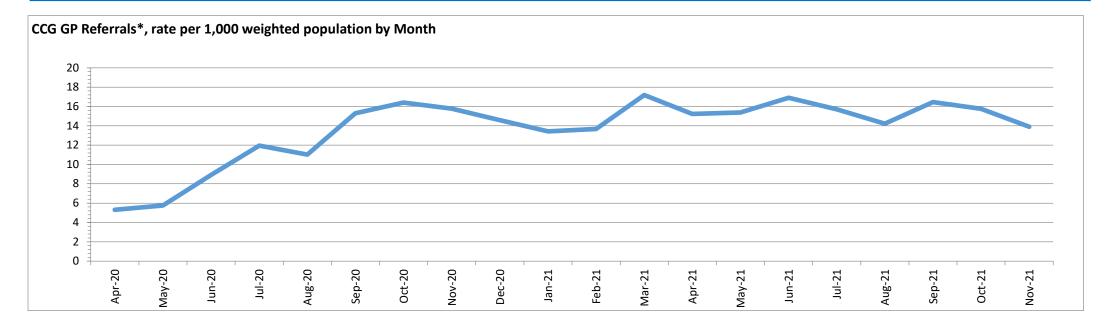






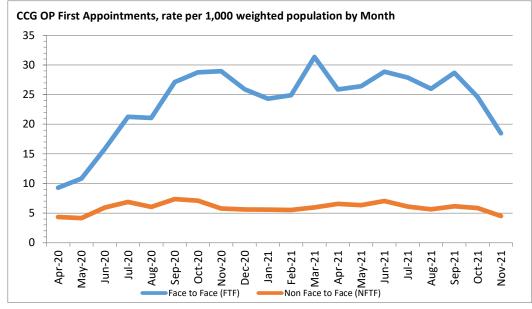


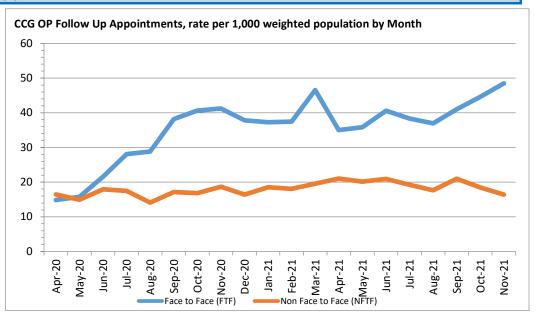
## **GP Referrals \***

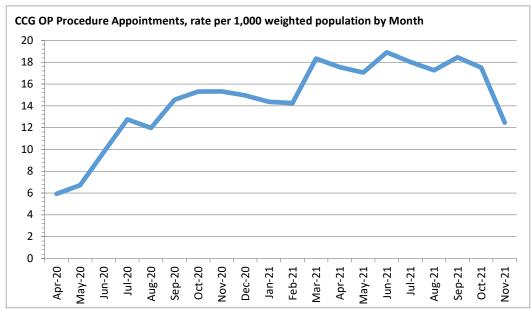


<sup>\*</sup> GP Referrals - First outpatient appointment referred by a GP used as proxy

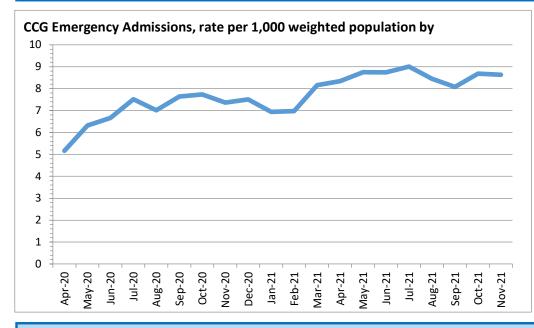
## **Outpatient Appointments**

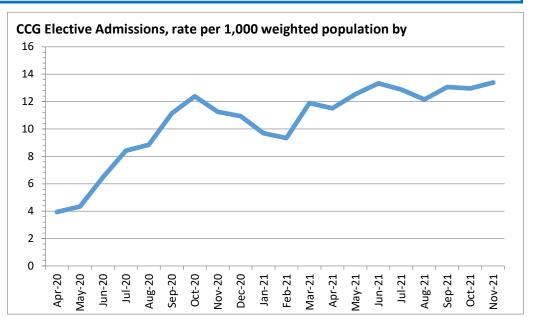






## **Inpatient Admissions**





## **Accident & Emergency Attendances**

