

Humber and North  
Yorkshire ICS Patient  
and Public  
Engagement Strategy  
January 2022

# Session today

- Review Integrated Care System context
- Update on development of the NHS Integrated Care Board
- Set out foundations for developing the ICS engagement and public involvement strategy
- Discussion

# Context – Integrated Care Systems

- Integrated care systems (ICSs) are partnerships of health and care organisations that come together to plan and deliver joined up services and to improve the health of people who live and work in their area
- ICSs exist to achieve four aims:
  - **improve outcomes** in population health and healthcare
  - **tackle inequalities** in outcomes, experience and access
  - enhance **productivity** and **value for money**
  - help the NHS support broader **social and economic development**
- Informal development over the last few years - locally Humber Coast and Vale Health and Care Partnership
- Based on the recommendations of NHS England/Improvement, the government has set out plans to put ICSs on a statutory footing (1 July 2022)

# Context - Humber and North Yorkshire ICS

Partners will include:

- **Integrated Care Board: ICB (Statutory):** Accountable for NHS spend, decision making and system performance
- **Integrated Care Partnership: ICP (Statutory):** Broad engagement across all partners in order to develop the strategy, jointly convened by the ICB & LA's
- **Place-Based Partnerships: PBPs (Non-Statutory):** Integration of care working with partners to tackle the determinants of ill health and address inequalities
- **Provider Collaboratives (Non-Statutory):** At place, ICS level and across ICSs

Humber and North Yorkshire ICS places:

- East Riding of Yorkshire
- The City of Kingston upon Hull
- North East Lincolnshire
- North Lincolnshire
- North Yorkshire
- The City of York

*\*For more on integrated care systems and how they will work see  
The King's Fund: [Integrated care systems: how will they work under the Health and Care Bill?](#) | [The King's Fund \(kingsfund.org.uk\)](#)*



# ICB Development Update

Accountable for NHS spend, decision making and system performance; will come into existence (pursuant to legislation) 1 July 2022

- Name: NHS Humber and North Yorkshire Integrated Care Board
- Integrated Care Board and Partnership Chair: Sue Symington
- Integrated Care Board Chief Executive: Stephen Eames
- The ICB Board: Establishment timeline December '21 – February '22 (including Non-Executive Members, Executive Members, Partner Members, Participants - including a VCSE and a Communities advocate)
- Appointments to date (at 5 January 2022):
  - Chief Operating Officer – Amanda Bloor
  - Executive Director Clinical and Professional – Dr Nigel Wells
  - Executive Director Nursing and Quality – Teresa Fenech
  - Executive Director People – Jayne Adamson













# Working with people and communities

- **ICS implementation guidance** on working with people and communities published in September 2021 provides – includes 10 core principles
- ICBs are expected to develop a **system-wide strategy** for engaging with people and communities [by April 2022], using the 10 principles in the guidance as a starting point
- The creation of statutory ICS arrangements brings **fresh opportunities** to strengthen work with people and communities, building on existing relationships, networks and activities
- Build on the strong established engagement networks in place and make full use of **existing strengths** and good practice

# ICS Engagement Strategy – key principles

## Ten principles for how ICSs work with people and communities

The principles that follow have developed from work with systems and build on those that appear in the 'Working with people and communities' section of the ICS design framework. They should be considered in the preparation of ICB constitutions outlining arrangements for working with people and communities to create a golden thread running throughout the ICS, whether activity takes place within neighbourhoods, in places or across whole system geographies.

 <b>1.</b> Put the voices of people and communities at the centre of decision-making and governance, at every level of the ICS.	 <b>6.</b> Provide clear and accessible public information about vision, plans and progress, to build understanding and trust.
 <b>2.</b> Start engagement early when developing plans and feed back to people and communities how their engagement has influenced activities and decisions.	 <b>7.</b> Use community development approaches that empower people and communities, making connections to social action.
 <b>3.</b> Understand your community's needs, experience and aspirations for health and care, using engagement to find out if change is having the desired effect.	 <b>8.</b> Use co-production, insight and engagement to achieve accountable health and care services.
 <b>4.</b> Build relationships with excluded groups, especially those affected by inequalities.	 <b>9.</b> Co-produce and redesign services and tackle system priorities in partnership with people and communities.
 <b>5.</b> Work with Healthwatch and the voluntary, community and social enterprise (VCSE) sector as key partners.	 <b>10.</b> Learn from what works and build on the assets of all ICS partners - networks, relationships, activity in local places.

## Our Shared Values

### Engagement and involvement is:

- Person and community centred
- Evidence based
- Coproduced
- Inclusive and accessible
- Strong leadership

### We will do this by:

- Listening to communities and valuing contributions – 'doing with, not to'.
- Involving people in being part of the solution
- Holding honest and open conversations
- Focusing on population health needs and seeking the voice of the seldom heard
- Developing trust and relationships
- Learning from each other and feeding back





# ICS Engagement Strategy - timeline

## Strategy Development Timeline

Oct – Dec	Briefings on guidance and support strategy development
Nov	Strategy Guidance Published
Dec	Internal workshop to inform Strategy
Dec – Jan	Initial Drafting of Strategy
Jan – Feb	Seek views from internal partners
Jan – Mar	Seek views from existing partners, engaged groups and communities
Mar – April	Further Engagement Strategy development
30 April	Engagement Strategy complete
May/June	ICB Board sign off

# Questions to help us develop the strategy

- What would good look like?
- What works well in your local area?
- What could improve?
- What would your priorities for the ICS engagement strategy be?

