

# *Hello from Medequip*

Joe Woodvine

Retail & Promotions Support Manager

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**18** vans and **37** staff

**3500** items delivered within the community on average each month

## ***Who are Medequip?***

- Medequip are commissioned providers of the North Yorkshire Integrated Community Equipment Service on behalf of North Yorkshire County Council, NHS Vale of York CCG, NHS North Yorkshire CCG, and NHS Bradford & Craven CCG.
- Medequip work directly with Commissioners and Prescribers to support patients and residents by providing vital equipment on loan within the community.
- Medequip supplies, stores, delivers, installs, maintains, collects, repairs, cleans, refurbishes, and recycles community equipment as part of the service.
- Medequip's core aims are to increase service levels, enhance care delivery and support patient independence and rehabilitation to keep people safe and independent for longer.
- Our main Service Centre depot is based in Knaresborough, and we also have a Service Hub in Scarborough.



## Returning Community Equipment

- Average 75% 'back to shelf' and re-issued within the community.



# Return Recycle Reuse

Help your Local Authority and NHS services  
by returning equipment you no longer need



## How?

Contact Medequip to request a collection

Call **01423 226240**

Email **north.yorks@medequip-uk.com**

# How can I return my old equipment?

If you have already benefited from equipment loaned to you that you no longer need, Medequip can arrange a **free collection**, to recycle and help others in need. Contact us by calling **01423 226240** or emailing [north.yorks@medequip-uk.com](mailto:north.yorks@medequip-uk.com).

Quote the EIN code found on all equipment labels on label and our Customer Service Team will be able to locate the Service User's account and arrange a collection.



Equipment with a Medequip label can be returned directly to any of the following drop off points:

- 1. Medequip Scarborough Depot:**  
5B & 5C, Dunslow Court, Eastfield,  
Scarborough North Yorkshire YO11 3XT
- 2. Medequip Knaresborough Depot:**  
Unit 2, Manse Lane, Knaresborough,  
North Yorkshire HG5 8LF
- 3. York Hospital:** Wigginton Road, York  
YO31 8HE
- 4. Archways:** Belgrave St, York YO31  
8YZ
- 5. Friarage Hospital (Occupational  
Therapy Dept.):** Northallerton DL6 1JG
- 6. Yorwaste (NYCC Household  
Recycling Centre):** Penny Pot Lane  
Harrogate HG3 2SN





## What happens next?

1 Equipment loaned to a service user that is no longer needed is returned by user/family to the drop off locations.

2 At each of the drop off locations there is a large blue amnesty bin. The returned items will be placed inside these bins for storage.

4 Medequip send a technician with an empty van to empty the amnesty bin and return the items to the Medequip depot.



3 Once the amnesty bin is full of returned items, the amnesty bin coordinator at each location will contact Medequip to request a collection.



5 The returned items are assessed for their suitability for recycling. Items that are suitable for recycling will go through the decontamination process.

6 Once the items have been cleaned, the repairs team will carry out any repair work required to ensure that the collected items are suitable for reuse within the community.

7 The recycled item is put back on the Medequip shelf awaiting an order for the next person who requires it's use.

[mq-uk.com/returning-equipment](http://mq-uk.com/returning-equipment)



## Communications – Social Media

**NHS North Yorkshire Clinical Commissioning Group**  
@NorthYorks\_CCG

If you have any unused or unwanted community equipment with a Medequip label @MedequipUK will arrange a free-of-charge collection.

Call 01423 226240 or email north.yorks@medequip-uk.com

Find out more: [mq-uk.com/returning-equi...](http://mq-uk.com/returning-equi...)

#independentliving #northyorkshir...

**MED2EQUIP**

Help your local NHS and Social Care Services help others by returning equipment.

Look for equipment label

Contact Medequip to request a free and safe collection:

Call 01423 226240  
Email north.yorks@medequip-uk.com

12:30 PM · Nov 14, 2021 · Buffer

**NHS North Yorkshire Clinical Commissioning Group**  
@NorthYorks\_CCG

Our community equipment loan provider Medequip UK have launched a Bed Collection Campaign to help support our NHS.

Do you have a loaned bed from Medequip you no longer need? Please contact your local Medequip Centre on 01423 226240 for safe collection & to help others in need!



12:30 PM · Apr 20, 2020 · Buffer

**NHS North Yorkshire Clinical Commissioning Group**  
@NorthYorks\_CCG

If you have any unused or unwanted community equipment with a Medequip label @MedequipUK will arrange a free-of-charge collection.

Call 01423 226240 or email north.yorks@medequip-uk.com

Find out more: [mq-uk.com/returning-equi...](http://mq-uk.com/returning-equi...)

#independentliving #northyorkshir...

**Returning Equipment Amnesty bin locations**

**MED2EQUIP**

**NHS**

1 Medequip Scarborough Depot: 5B & 5C, Dunelm Court, Eastfield, Scarborough North Yorkshire YO11 3XT

2 Medequip Knaresborough Depot: Unit 2, Manse Lane, Knaresborough, North Yorkshire HG5 8LF

3 York Hospital: Wigginton Road, York YO31 8HE

4 Archways: Belgrave St, York YO31 8YZ

5 Friarage Hospital (Occupational Therapy Dept.): Northallerton DL6 1JG

6 Yorkwaste (NYCC Household Recycling Centre): Penny Pot Lane Harrogate HG3 2SN

↓ Depot ↓ Amnesty Bin

PM · Nov 2, 2021 · Buffer

Medequip work with North Yorkshire County Council and the NHS to provide assistive living equipment in your area. Medequip also provide a retail service for those who wish to purchase or rent equipment themselves.

# Communications – Care Choices Magazine

- *Return Recycle Reuse*
- [www.medequip-connect.com](http://www.medequip-connect.com)
- [www.manageathome.co.uk](http://www.manageathome.co.uk)

## Return Recycle Reuse

Help your Local Authority and NHS services by returning equipment you no longer need

Contact Medequip now to request a collection

Call **01423 226240**

Email **north.yorks@medequip-uk.com**

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If you would prefer to return equipment to Medequip yourself, you can bring it to our distribution centres:

**Medequip Knaresborough Depot**  
Unit 2, Manse Lane, Knaresborough  
North Yorkshire HG5 8LF  
Monday to Friday 8am - 5pm

**Medequip Scarborough Depot**  
5B & 5C, Dunslow Court Eastfield, Scarborough  
North Yorkshire YO11 3XT  
Monday to Friday 9am - 5pm

  
**Connect**  
Technology Enabled Care Service

 **0800 910 1390**

[connectadmin@medequip-uk.com](mailto:connectadmin@medequip-uk.com)

**Lease a Care Alarm which is monitored 24 hours a day  
for as little as £2.99 per week**

We will supply the equipment and monitor it 365 days per year, 24 hours per day. We will alert your next of kin, nominated contacts or emergency services to assist you in the event of an emergency.

Shop now at [www.medequip-connect.com](http://www.medequip-connect.com)



Manage  home

Your Online **MEDeQUIP** Retail Store

 **0800 910 1313**

Manage At Home's range of products are designed to promote independence at home and manage daily living more easily. We stock a wide selection of over 3,000 mobility and disability aids to help you stay safe and independent at home.

Find us on:   @ManageAtHome

Call us or visit our website to request a free catalogue

Shop mobility aids at [www.manageathome.co.uk](http://www.manageathome.co.uk)



keeping people *independent* for longer

[www.medequip-uk.com](http://www.medequip-uk.com)



**Could you support by sharing our Returning Equipment Campaign through GP communications – do you have digital screens? Do you run newsletters?**

**Help your local NHS and Social Care Services help others by returning equipment.**

Contact Medequip to request a free and safe collection:

Call **01423 226240**  
Email **north.yorks@medequip-uk.com**

Look for equipment label



## Returning Equipment Amnesty bin locations

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- ③ York Hospital: Wigginton Road, York YO31 8HE
- ④ Archways: Belgrave St, York YO31 8YZ
- ⑤ Friarage Hospital (Occupational Therapy Dept.):  
Northallerton DL6 1JG
- ⑥ Yorwaste (NYCC Household Recycling Centre):  
Penny Pot Lane Harrogate HG3 2SN

↓ Depot   ↓ Amnesty Bin



## Returning Equipment What might you have?

- Wheeled adjustable frames
- Perching stools
- Raised toilet seats
- Pressure cushions
- Toilet frames
- Trolleys
- Adjustable walking sticks
- Adult crutches
- Chair raisers
- Commodes
- Grab rails



Look for equipment label



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*Print off and display  
on patient notice  
boards?*

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*Thank you for your time 😊*

To find out more about Medequip's services in North Yorkshire please visit  
[www.medequip-uk.com/contact/north-yorkshire](http://www.medequip-uk.com/contact/north-yorkshire)