

Hello from Medequip

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Retail & Promotions Support Manager
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18 vans and 37 staff

3500 items delivered within the community on average each month

Who are Medequip?

- Medequip are commissioned providers of the North Yorkshire Integrated
 Community Equipment Service on behalf of North Yorkshire County Council, NHS
 Vale of York CCG, NHS North Yorkshire CCG, and NHS Bradford & Craven CCG.
- Medequip work directly with Commissioners and Prescribers to support patients and residents by providing vital equipment on loan within the community.
- Medequip supplies, stores, delivers, installs, maintains, collects, repairs, cleans, refurbishes, and recycles community equipment as part of the service.
- Medequip's core aims are to increase service levels, enhance care delivery and support patient independence and rehabilitation to keep people safe and independent for longer.
- Our main Service Centre depot is based in Knaresborough, and we also have a Service Hub in Scarborough.





Returning Community Equipment

 Average 75% 'back to shelf' and reissued within the community.









Return Recycle Reuse

Help your Local Authority and NHS services by returning equipment you no longer need



How?

Contact Medequip to request a collection

Call **01423 226240**

mail north.yorks@medequip-uk.com



How can I return my old equipment?

If you have already benefited from equipment loaned to you that you no longer need, Medequip can arrange a **free collection**, to recycle and help others in need. Contact us by calling **01423 226240** or emailing **north.yorks@medequip-uk.com**.

Quote the EIN code found on all equipment labels on label and our Customer Service Team will be able to locate the Service User's account and arrange a collection.





Equipment with a Medequip label can be returned directly to any of the following drop off points:



1. Medequip Scarborough Depot:

5B & 5C, Dunslow Court, Eastfield, Scarborough North Yorkshire YO11 3XT

2. Medequip Knaresborough Depot:

Unit 2, Manse Lane, Knaresborough, North Yorkshire HG5 8LF

3.York Hospital: Wigginton Road, York

YO31 8HE

4.Archways: Belgrave St, York YO31

8YZ

5.Friarage Hospital (Occupational

Therapy Dept.): Northallerton DL6 1JG

6. Yorwaste (NYCC Household

Recycling Centre): Penny Pot Lane

Harrogate HG3 2SN









What happens next?

Equipment loaned to a service user that is no longer needed is returned by user/family to the drop off locations.

Medequip send a technician with an empty van to empty the amnesty bin and return the items to the Medequip depot.

The returned items are assessed for their suitability for recycling. Items that are suitable for recycling will go through the decontamination process.

The recycled item is put back on the Medequip shelf awaiting an order for the next person who requires it's use. At each of the drop off locations there is a large blue amnesty bin. The returned items will be placed inside these bins for storage.



once the amnesty bin is full of returned items, the amnesty bin coordinator at each location will contact Medequip to request a collection.

Once the items have been cleaned, the repairs team will carry out any repair work required to ensure that the collected items are suitable for reuse within the community.

mq-uk.com/returning-equipment



Communications - Social Media





Our community equipment loan provider Medequip UK have launched a Bed Collection Campaign to help support our NHS.

Do you have a loaned bed from Medeguip you no longer need? Please contact your local Medequip Centre on 01423 226240 for safe collection & to help others in need!



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Call 01423 226240 or email north.yorks@medequip-

Find out more: mq-uk.com/returning-equi...

#independentliving #northyorkshir...





Communications – Care Choices Magazine

- Return Recycle Reuse
- www.medequip-connect.com
- www.manageathome.co.uk







Medequip work with North Yorkshire County Council and the NHS to provide assistive living equipment in your area. Medequip also provide a retail service for those who wish to purchase or rent equipment themselves.

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Call 01423 226240

Email north.yorks@medequip-uk.com

Return Recycle Reuse Copyright ID 2017 by West Suffolk NHS Foundation Trust - used with permission

If you would prefer to return equipment to Medequip yourself, you can bring it to our distribution centres:

Medequip Knaresborough Depot

Unit 2, Manse Lane, Knaresborough North Yorkshire HGS 8LF Monday to Friday 8am - 5pm

Medequip Scarborough Depot 58 & 5C, Dunslow Court Eastfield, Scarbor-

ough North Yorkshire YO11 3XT Monday to Friday 9am - 5pm



C 0800 910 1390

connectadmin@medequip-uk.com

Lease a Care Alarm which is monitored 24 hours a day for as little as £2.99 per week

We will supply the equipment and monitor it 365 days per year, 24 hours per day. We will alert your next of kin, nominated contacts or emergency services to assist you in the event of an emergency.

Shop now at www.medequip-connect.com



Your Online MED QUIP Retail Store

**** 0800 910 1313

Manage At Home's range of products are designed to promote independence at home and manage daily living more easily. We stock a wide selection of over 3,000 mobility and disability aids to help you stay safe and independent at home.

Find us on



@ManageAtHome

Call us or visit our website to request a free catalogue

Shop mobility aids at www.manageathome.co.uk







Could you support by sharing our Returning Equipment Campaign through GP communications – do you have digital screens? Do you run newsletters?







Help your local NHS and Social Care Services help others by returning equipment.

Contact Medequip to request a free and safe collection:

Call **01423 226240**

mail north.yorks@medequip-uk.com

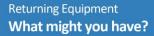


Returning Equipment **Amnesty bin locations**

- Medequip Scarborough Depot:
 5B & 5C, Dunslow Court, Eastfield, Scarborough
 North Yorkshire YO11 3XT
- Medequip Knaresborough Depot: Unit 2, Manse Lane, Knaresborough, North Yorkshire HG5 8LF
- 3 York Hospital: Wigginton Road, York YO31 8HE
- 4 Archways: Belgrave St, York YO31 8YZ
- (5) Friarage Hospital (Occupational Therapy Dept.):
 Northallerton DL6 1JG
- (6) Yorwaste (NYCC Household Recycling Centre): Penny Pot Lane Harrogate HG3 2SN













- Wheeled adjustable frames
- Perching stools
- Raised toilet seats
- Pressure cushions
- Toilet frames
- Trolleys

- Adjustable walking sticks
- Adult crutches
- Chair raisers
- Commodes
- Grab rails



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MED POUP

Phone for collection:

SMM237 HAR406

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Thank you for your time @

To find out more about Medequip's services in North Yorkshire please visit www.medequip-uk.com/contact/north-yorkshire