

Title of Meeting:	Primary Care Commissioning Committee (PCCC)	Agenda Item: 6.4b										
Date of Meeting:	28 April 2022	<table border="1"> <thead> <tr> <th colspan="2">Session (Tick)</th> </tr> </thead> <tbody> <tr> <td>Public</td> <td>X</td> </tr> <tr> <td>Private</td> <td></td> </tr> <tr> <td>Development Session</td> <td></td> </tr> </tbody> </table>			Session (Tick)		Public	X	Private		Development Session	
Session (Tick)												
Public	X											
Private												
Development Session												
Paper Title:	Cloughton Branch Closure application											
Responsible PCCC Member Lead Wendy Balmain Director of Strategy & Integration		Report Author and Job Title Andrew Dangerfield Head of Primary Care Transformation										
Purpose (this paper if for)	<table border="1"> <thead> <tr> <th>Decision</th> <th>Discussion</th> <th>Assurance</th> <th>Information</th> </tr> </thead> <tbody> <tr> <td>X</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>				Decision	Discussion	Assurance	Information	X			
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X												
<p>Has the report (or variation of it) been presented to another Committee / Meeting? If yes, state the Committee / Meeting: Yes. Presented to Directors on 25.04.22</p>												
<p>Executive Summary</p> <p>Scarborough Medical Group and Hackness Rd GP Practices share a joint branch surgery at Cloughton. The branch has not been used for over two years and requires significant investment for repairs. The practices are applying to close the branch.</p>												
<p>Recommendations PCCC is asked to approve this application.</p>												
<p>Monitoring</p> <p>The delivery of primary care operational and strategic plans is monitored through relevant CCG committees, the CCG Transformation and Recovery Executive Group and in discussion with key delivery partners.</p>												
Any statutory / regulatory / legal / NHS Constitution implications		No										
Management of Conflicts of Interest		No conflicts of interest have been identified prior to the meeting.										
Communication / Public & Patient Engagement		N/A										
Financial / resource implications												
Significant Risks to Consider		None										
Outcome of Impact Assessments completed		N/A										

Introduction

This is an application by Scarborough Medical Group and Hackness Rd GP Practices to close a shared branch in Cloughton, Scarborough.

Background

Hackness Rd Surgery, 19 Hackness Rd, Scarborough has a list size of c3500 patients.

Scarborough Medical Group (SMG) has a list size of c14 500 patients and has two branches at:

- Danes Dyke, 463a Scalby Rd, Newby, Scarborough
- South Cliff Surgery at 56, Esplanade Rd, Scarborough

Both practices share a branch at 1 Station Lane, Cloughton. The practices main sites are close to Scarborough town centre and the Cloughton branch is approximately 5.5miles north of the town centre. The branch is also a dispensing site.

The Cloughton branch has a single consultation room below a residential flat. The property is owned jointly by the partners of the two practices.

The rent reimbursement paid for the branch is £8 300

Case for Closure

The branch surgery has not been used for more than two years now as it was not possible to set it up for social distancing and to be covid safe. In addition to prevent lone working it always required at least two staff to be present which is not efficient use of staffing capacity, is not financially sensible and would not have been possible recently due to high levels of covid sickness.

The site is also in need of significant refurbishment and therefore capital investment to bring it up to current regulatory standards and this is not financially viable for the practices.

The practices have provided services from the other 3 sites and will continue to do so. Increasing use of digital services including, SMS, video, telephone, and on-line consultations has also enabled services to be provided differently. Home visits are provided to those patients that need a face-to-face appointment and whom cannot travel to a main site.

Although the branch is a dispensing site there has been no dispensing from Cloughton over the last two years. It has all been done from the main sites with a delivery service to patients with access issues.

No patients are registered at the branch site, all patients are registered with the main practices.

The Patient Participation Groups (PPG) for both practices have been consulted and approximately 800 letters, with a patient survey, were sent to patients with postcodes in the Cloughton area. The PPGs commented on the difficulties accessing public transport, particularly in summer when tourists also use buses. It was also noted that staff travel time had an impact on appointment capacity.

The letters had a 10% response rate with

- 75% of those living within 5 miles of the main sites
- 77% of these patients access prescriptions from the main sites
- 100% of patients who responded had accessed the main sites in the last two years and 90% within the last 6 months
- 30% of respondents had some concerns re the branch closure

There will be no reduction in appointment capacity as a result of the branch closure indeed the closure will provide increased staffing resilience.

While there were some concerns re travel to the main site these concerns were from a very small number of patients. In mitigation medication deliveries will continue as will home visits for those that are unable to travel along with the continued use of digital services as appropriate.

1. Recommendations

PCCC is asked to approve this application.