



# **Integrated Quality Performance Report**

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### **Executive Summary**

#### **Population**

North Yorkshire CCG has a lower proportion of patients under the age of 20 than the national average, but a higher proportion of over 65s.

Only 8 out of 51 GP Practices have a deprivation score higher than the national average (higher = more deprived). 19% of the CCG population are registered at these 8 practices.

#### **Disease Prevalence**

QOF 2020/21 figures were published in September 2021. There has been little change in prevalence figures and the most prevalent conditions in the CCG are still Hypertension (16.8%), Depression (11.8%), Obesity (7.7%), Asthma (7.3%) and Diabetes (6.8%). The greatest increase in recorded prevalence was for Depression which was 0.5 percentage points higher than in 2019/20. A slightly larger increase was seen nationally (0.7). The greatest decrease in recorded prevalence was for Obesity which was 3.5 percentage points lower than in 2019/20. The national prevalence also reduced by 3.6 percentage points. This is likely to be due to the reduction in face-to-face consultations during the pandemic; in order to be included on the obesity register, a patient must have a BMI of 30 or more recorded in the 12 months up to and including the reporting period end date.

#### **Practice Ratings**

100% of GP practices in North Yorkshire have a CQC rating of Outstanding or Good. The national figure remains at 97%.

The recent updates to the GP indicators have led to more practices having a rating of High Variation. This has been seen nationally as well as locally in the CCG and is due to the inclusion of QOF 2020/21 data which was significantly impacted by the Covid pandemic.

#### **Patient Experience**

Latest Friends & Family figures (February 2020) show that 93% of patients would recommend their GP service to a friend or member of their family. This is compared to a national figure of 90%. FFT data submissions were suspended due to the Covid pandemic but are due to restart in July 2022.

The results of the 2021 GP Survey were published in July and show favourable responses for North Yorkshire CCG compared with national figures. 89.0% of patients reported that their experience at their GP Practice was either Very Good or Fairly Good which is a slight improvement on last year when the figure was 88.6%. This is compared with 83.0% nationally. The percentage of patients who felt they had enough support to help manage their condition/s has fallen from 82.2% to 80.0% this year. A reduction was also seen nationally from 77.5% to 74.0%

#### **Health Checks**

The latest figures for the CCG at Q3 in 2021/22 show that 38.9% of people with severe mental illness (SMI) received the complete list of physical health checks in the preceding 12 months. This is higher than the national figure of 34.9%

The proportion of people aged 14 or over on the learning disabilities register who have received a learning disability health check is now reported monthly. Data to February 2022 shows a cumulative position of 59.4%. This is currently below the locally agreed target of 66.7% but higher than the national figure of 56.5%.

### **Executive Summary**

#### **Immunisation and Screening**

The latest quarterly childhood immunisation uptake figures for the CCG (Q3 2021/22) are all higher than national levels. The lowest rates are seen for the pre-school booster vaccine by 5 years of age where the uptake is 91.6% (increase from 90.9% in Q2), compared with a national uptake of 84.5%.

Seasonal flu vaccination figures are now complete for 2021/22 and show an uptake of 86.8% in people aged 65 and over. Uptake is higher in the CCG than nationally. Latest Cervical Screening coverage figures (Q2 2021/22) for people aged 25-49 and 50-64 are 76.8% and 78.0% respectively. The coverage is higher than national figures for both age groups, but particularly higher in the younger age group.

#### Workforce

Primary Care workforce data is now published monthly. At February 2022 North Yorkshire CCG has 71.3 GP WTEs for every 100,000 registered patients compared with a figure of 58.7 nationally. The CCG also has a higher number of Nurse WTEs per 100,000 registered patients with 35.4 compared with 26.9 nationally. Through the Additional Role Reimbursement Scheme (ARRS) at the end of 2021/22 there are approximately 140 WTE staff working across 12 different roles in the PCNs (this figure is a forecast based on the PCN submissions in January 2022).

#### **Primary Care Appointments**

The first 11 months of 2021/22 has seen an increase in GP appointments of 18.8% compared with the same time period last year. This is higher than the national increase of 17.5%. Face-To-Face appointments have increased by 28.4% and Non Face-To-Face appointments have increased by 2.3%. National levels have seen a higher increase in Face-To-Face appointments and lower increase in Non Face-To-Face.

#### **Digital Interactions**

Following the introduction of the Covid Vaccine status to the NHS App there has been a significant increase in the number of patients aged 13 and over who are registered for the NHS App. The February 2022 figure for the CCG has increased to 41.6%, almost eight times the uptake figure at the end of March 2021. The national uptake is slightly higher at 41.8%.

In February 2022 47.2% of CCG patients are registered for at least one online service. This is 10.1 percentage points higher than a year ago. These services include access to coded information in records, appointment booking and ordering of repeat prescriptions. The CCG figure is higher than the national figure of 45.9%.

#### **Secondary Care Activity**

The coronavirus pandemic has had a significant impact on secondary care activity. The first few months of 2020/21 saw a sharp drop in most services, but this gradually increased as the year progressed. 2021/22 (to Feb) has seen year on year increases across all services (except a tiny reduction in the number of First Non Face to Face outpatient appointments). The year on year changes between 2020/21 and 2021/22 (Apr-Feb) are:



Outpatient Appointments			
First	FTF	<b>1</b>	12%
	NFTF	Ψ	-0.03%
	All FA	<b>1</b>	9%
Follow Ups	FTF	<b>1</b>	36%
	NFTF	<b>1</b>	11%
	All FUP	<b>1</b>	27%
Procedures		<b>1</b>	37%

Inpatient Spells		
Emergency admissions	<b>1</b>	21%
Elective admissions	<b>1</b>	44%



### **CCG Population**

#### **Current Population (Jan-22)**

Number of Practices: 51

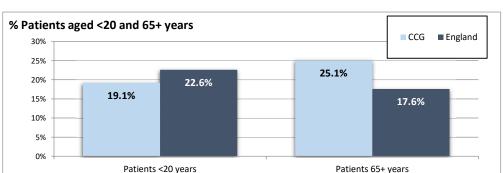
Registered List Size: 436,201 Weighted Population: 463,524

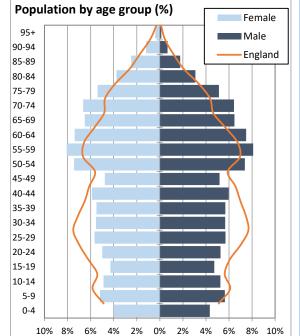
(weighted popn Apr-21)

#### **Deprivation (IMD 2019)**

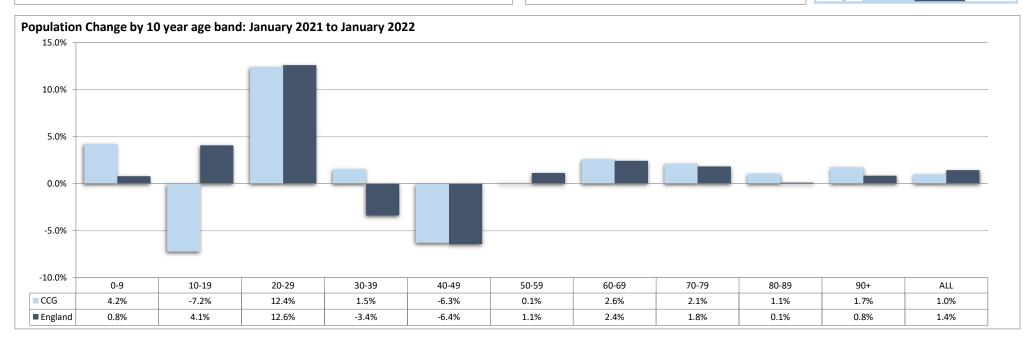
Practices within each national quintile

Quintile	No	%
1 (most deprived)	2	4%
2	4	8%
3	7	14%
4	11	22%
5 (least deprived)	27	53%

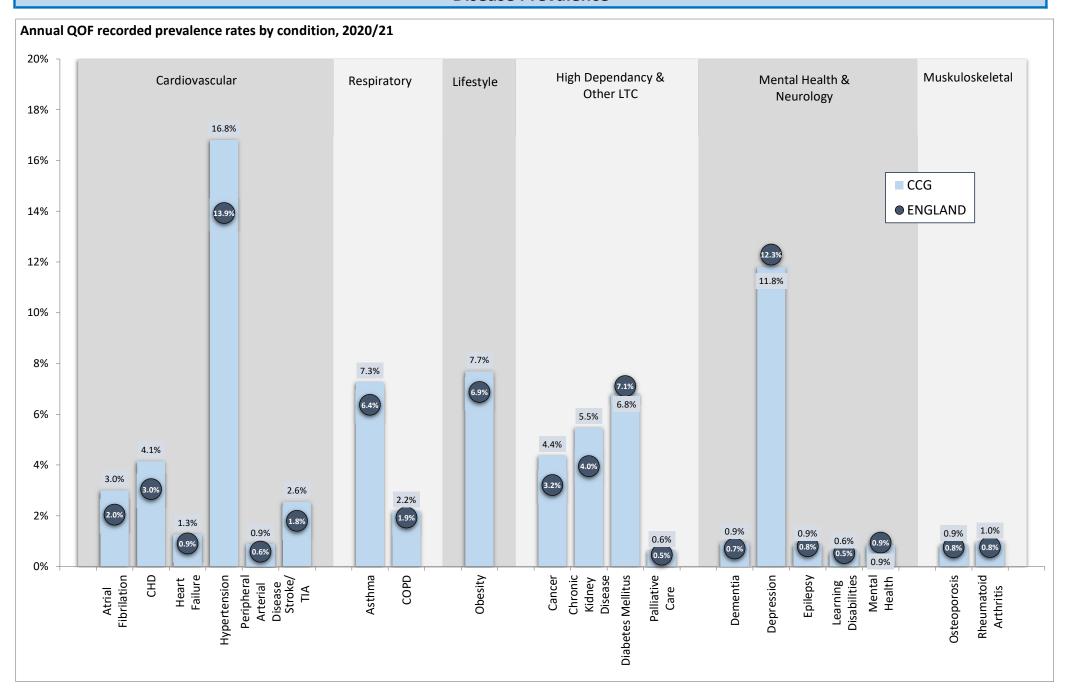




Age	Female	Male	Total
0-4	8,856	9,301	18,157
5-9	11,502	12,100	23,602
10-14	10,817	11,282	22,099
15-19	9,501	10,147	19,648
20-24	11,057	11,297	22,354
25-29	12,540	12,228	24,768
30-34	12,252	12,144	24,396
35-39	12,142	12,207	24,349
40-44	13,034	12,816	25,850
45-49	10,560	11,122	21,682
50-54	16,490	15,816	32,306
55-59	17,889	17,382	35,271
60-64	16,347	16,081	32,428
65-69	14,415	13,897	28,312
70-74	14,716	13,798	28,514
75-79	11,953	10,994	22,947
80-84	8,338	6,618	14,956
85-89	5,494	3,802	9,296
90-94	2,653	1,438	4,091
95+	892	283	1,175
All Ages	221,448	214,753	436,201



### **Disease Prevalence**



# **Practice Ratings**

**CQC Practice Ratings** (Mar-22)

	No of	% of practices with each rating	
"Overall" Rating	practices	CCG	England
Outstanding	5	10%	5%
Good	46	90%	92%
Requires improvement	0	0%	3%
Inadequate	0	0%	1%
Not rated	0	0%	0%

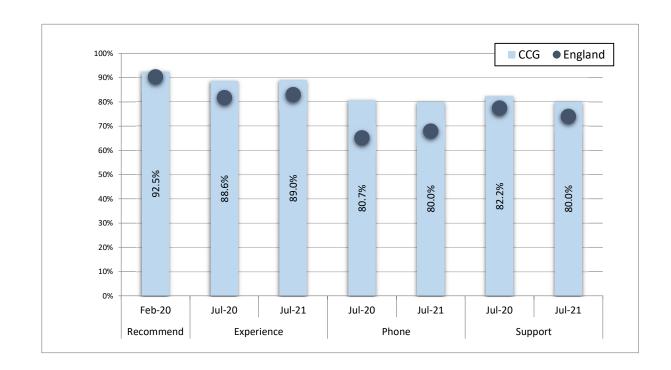
#### **GP Indicators Dashboard**

(indicators as at Feb-22, released Mar-22)

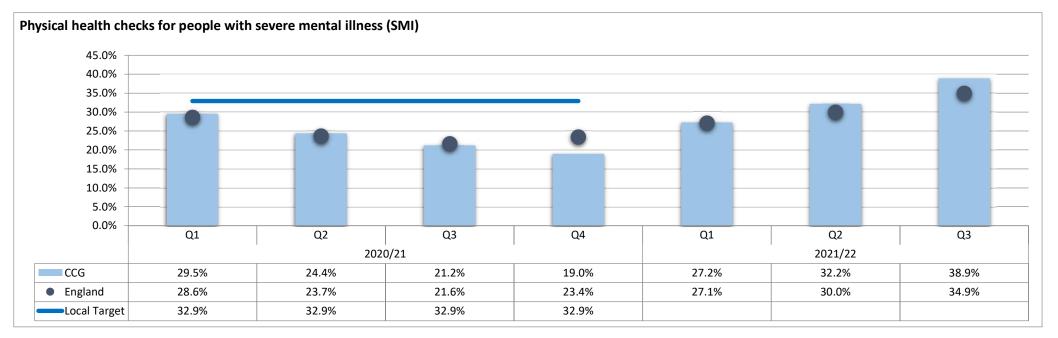
	No of	% of practices with each rating	
Rating	practices	CCG	England
No variation	0	0%	0%
Low variation	4	8%	4%
Medium variation	6	12%	9%
High variation	41	80%	86%
Insufficient data	0	0%	1%

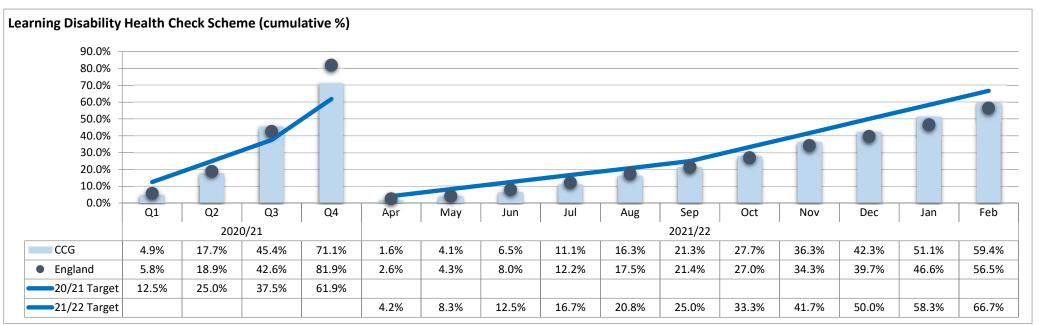
# **Patient Experience**

	CCG	England	
Friends and Family Test (Feb-20)			
Would recommend the Practice	93%	90%	
GP Survey (Jul-21)			
Overall good experience at GP Practice	89%	83%	
Overall easy to get through to someone at GP practice on the phone	80%	68%	
Enough support to help manage patient conditions	80%	74%	

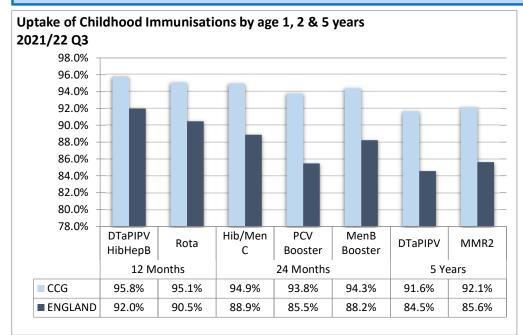


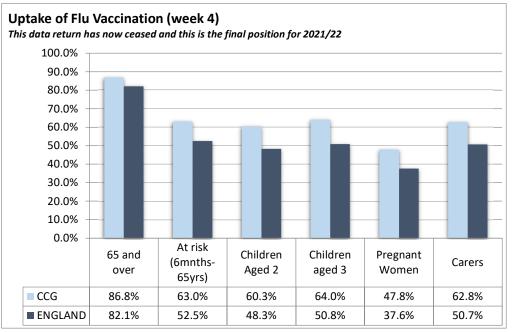
### **Health Checks**

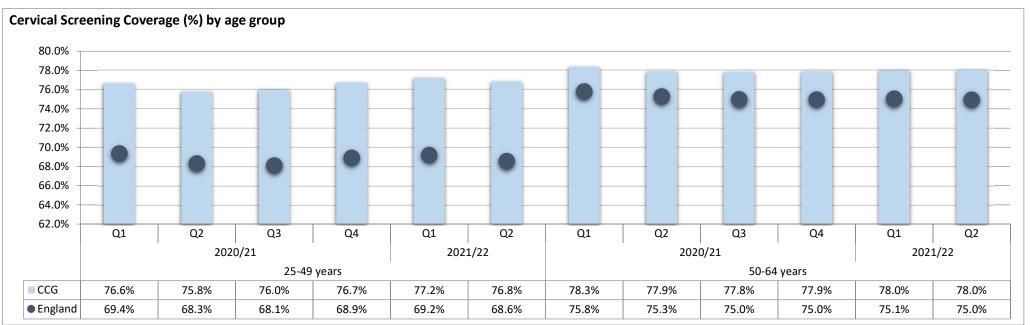




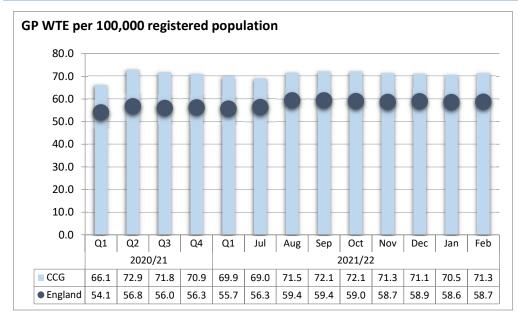
### **Immunisation & Screening**

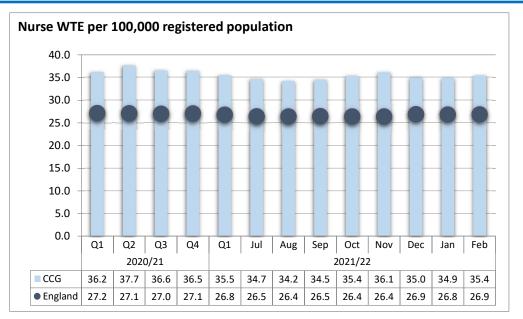


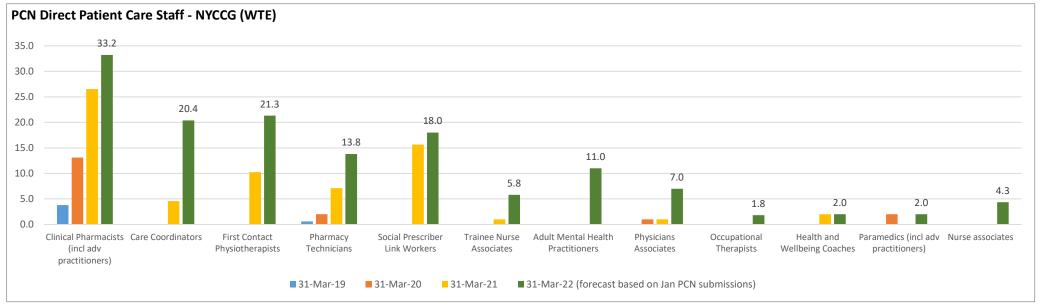




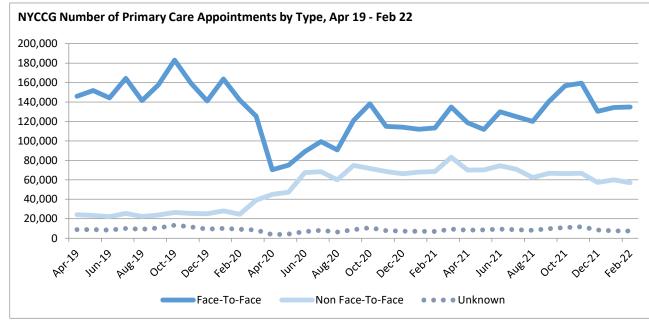
### Workforce

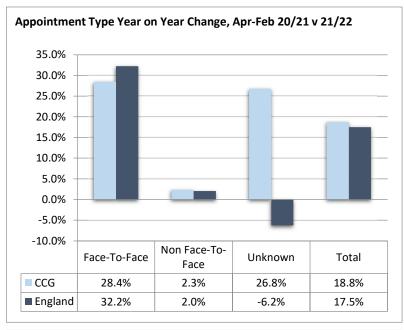


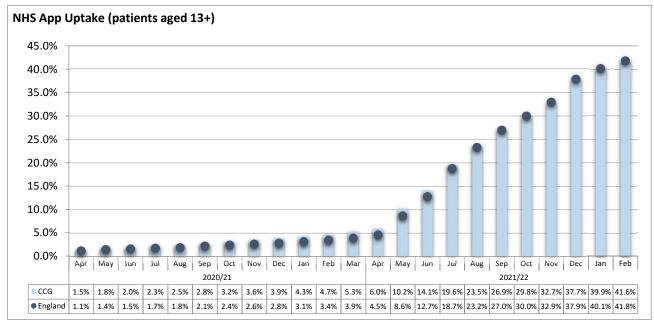


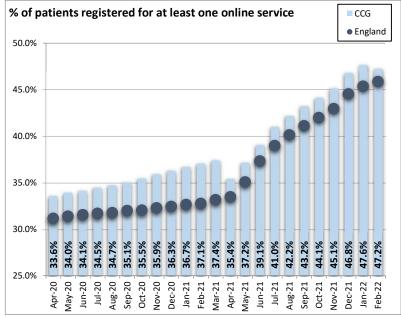


### **Primary Care Appointments & Digital Interactions**

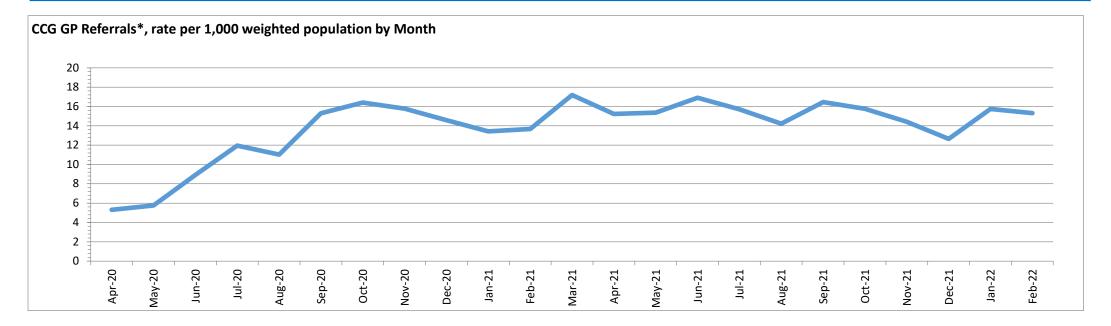






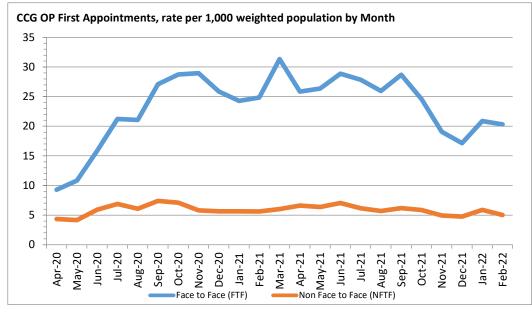


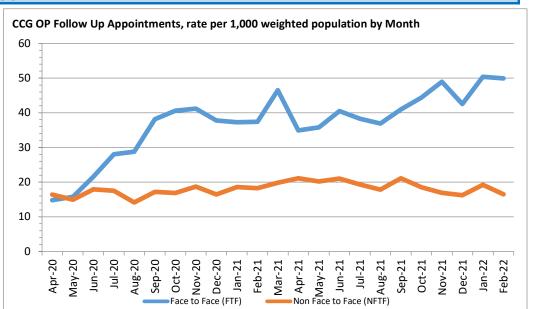
# **GP Referrals \***

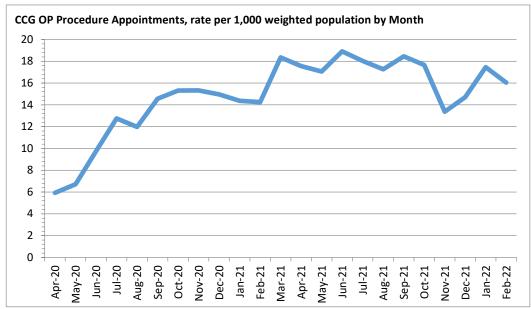


<sup>\*</sup> GP Referrals - First outpatient appointment referred by a GP used as proxy

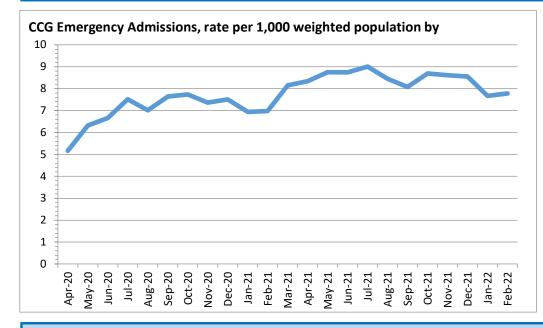
### **Outpatient Appointments**

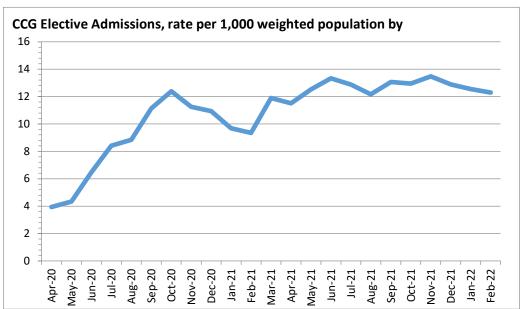






### **Inpatient Admissions**





### **Accident & Emergency Attendances**

